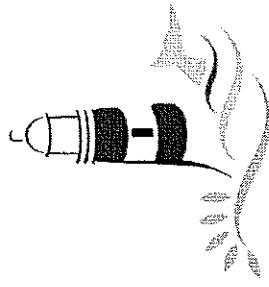


Appendix “A”

Tariff Listing







KAAP AGULHAS MUNISIPALITEIT
CAPE AGULHAS MUNICIPALITY
U MASIPALA WASECAPE AGULHAS

KAAP AGULHAS MUNISIPALITEIT

CAPE AGULHAS MUNICIPALITY

BYLAAG A / APPENDIX A: DIENSTE / SERVICES

T A R I E W E / T A R I F F S

2016/2017

*If any discrepancies occurs between the English and Afrikaans text of these tariffs,
the Afrikaans text has preference and is applicable.*



TARIEWE: 2016/17

TARIEF TARIFF	14% BTW VAT	TOTAAL TOTAL
------------------	----------------	-----------------

TARIFFS: 2016/17

1. RIOOLERING & SANITASIE		
1.1 Rioolaansluitings (nuut):	5 140.35	719.65
(i) 100/110 mm diameteraansluitings	5 701.75	798.25
(ii) 150/160 mm diameteraansluitings	6 500.00	

1.2 Rioolverstoppings / diensuitstroope:

Per uitroep vir 'n verstopping op 'n aansluiting by die hooftrool

En waar bevind word dat die fout nie deur die Raad se toedoen veroorsaak is nie:

- (i) - Binne normale werksure
- Buite normale werksure
- (ii) Beskadiging van raadseiendoem:
 - werklike koste van materiaal, arbeid en masjinerie,

526.32	73.68	600.00
1 057.02	147.98	1 205.00

PLUS: 15% administrasiekoste (plus BTW)

1.3 Remedierende aksie:

Waar vasgestel word dat 'n verbruiker, of dat die verbruiker toegelaat het dat stormwater/dakwater in die rioolstelsel gestort word

1 236.84	173.16	1 410.00
----------	--------	----------

Gelde soos vasgestel in 1.1 en 1.2 hierbo, is streng vooruitbetaalbaar

Beboude persele:

Rioolsuiweringsfoolie (maandelikse tariewe)

(i) Woonpersele:

Waar die perseel hoofsaklik vir woondoeleindes aangewend word:

- ongeag die aantal spoelpanne
- Kassiesbaai (per woning/maand)

104.00	14.56	118.56
104.00	14.56	118.56

Payment of items in 1.1 and 1.2 must be paid up front

1. SEWAGE & SANITATION		
1.1 Sewer connections (new):	(i) 110/110 mm diameter connection	(ii) 150/160 mm diameter connection
(i) 100/110 mm diameteraansluitings	5 140.35	719.65
(ii) 150/160 mm diameteraansluitings	5 701.75	798.25

1.2 Sewer blockages / Service call-outs:

Per call-out for a blockage on a connection on the Main sewer if:

The problem did not arise due to negligence / work done by Council:

- (i) - During normal office hours
- Outside normal office hours
- (ii) Damage to Council property:
 - actual cost of material, labour and machinery

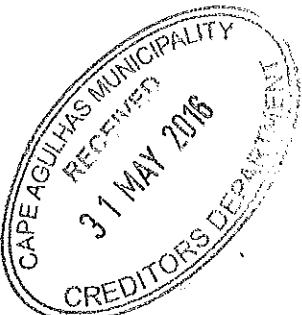
PLUS 15% administrative cost (plus VAT)

1.3 Remedial Action:

Where it is established that a consumer, or that a consumer allowed Storm water/roof water dumping into the sewerage system

1.4 Build-up sites:		
<u>Sewage tariffs (monthly tariffs)</u>	1.4	
<u>Residential sites:</u>	(i)	
Used mainly for residential purposes:		

- notwithstanding the amount of cisterns
- Kassiesbaai (per month/dwelling)



(ii)	Kerke/kerksale, liefdadigheids-/welsynsorganisasies, ouetehuise, openbare skole en skoolkoshuise (wat uitsluitlik vir sodanige doeleindes aangewend word)	Churches, church halls, welfare / charity organisations, old age homes, public schools, school residences (where the sites are used for said purposes alone):	(i)	Churches, church halls, welfare / charity organisations, old age homes, public schools, school residences (where the sites are used for said purposes alone):
	- spoelpan enkel heffing			- cistern single charge
	- per urinaal			- per urinal
(iii)	<u>Besighede:</u> Sake-, Kantoor-, Losieshuis-, Gastehuis-, Inrigting-, Winkel-, Restaurant- en Fabriekspersel, en enige ander persele by (i) of (ii) uitgesluit:	(iii)	<u>Businesses:</u> Business, Office, Lodging-house, Guest House, Organisation, Shop, Restaurant- and Factory sites, and any other sites excluding in (i) or (ii):	(iii)
	- per spoelpan		- per cistern	- per urinal
	- per urinaal			
(iv)	<u>Bona fide sportklubs:</u> - per spoelpan	104.50 55.00	14.63 7.70	119.13 62.70
	- per urinal			
				(iv)
			<u>Bona fide sports clubs:</u> - per cistern	
			- per urinal	

In hierdie tariewe word skakelhuise, afsonderlike woonhuise, woonstelle, sakepersele, kantore, inrigtings, fabriekte, garages, restaurante en winkels wat op dieselfde erf geleë is maar deur afsonderlike persone in 'n afsonderlike hoedanighheid geokkuppeer word, as 'n afsonderlike perseel beskou.

Waar twee of meer geboue of strukture op dieselfde erf deur 'n gesamentlike spoelpan(ne) en/of urinaal(e) bedien word, kan die geregistreerde eienaar van die eiendom skriftelik aansoek doen dat sodanige perseel as een perseel beskou word, ogeag die aantal okkuppeerders, en die geregistreerde eienaar van sodanige eiendom sal dan aanspreeklik gehou word vir die betaling van die voorgeskrewe geldie (waar sodanige aansoek gehou word vir die betaling van die voorgeskrewe geldie (waar sodanige aansoek nie ontvang is nie, sal die bepalings soos in die voorafgaande paragraaf van toepassing wees).

Tensy sodanige spoelpan/urinaal fisies verwijder word en die uitlate met sement aangeblotklaer is, sal bogemeide fooie betaalbaar wees ongeag of sodanige spoelpan/urinaal vir 'n bepaalde of onbepaalde tydperk nie in gebruik gaan wees/was of nie.



In these tariffs semi-detached, separate residential dwellings, apartments, business sites, offices, garages, factories, restaurants, and shops situated on the same erf but occupied by separate occupants in separate capacities are viewed as separate sites.

Where there are two or more buildings or structures on the same erf, sharing a common cistern(s) and/or urinal, the

registered owner of the property may apply in writing that the said property be regarded as one site, notwithstanding the number of occupants. The registered owner of the property will then be responsible for the payment of the prescribed monies. (if no such application is received, the property will be dealt with in the manner described in the above paragraph).

Only in cases where the cistern or urinal is physically removed or the outlets are cemented off will the above-mentioned fees not be payable regardless whether the said cistern/urinal is/was in use for a specified or unspecified time or not.

(v) a(i) <u>Sluigtenkdienste (per vrag of gedeelte daarvan):</u> <u>Binne normale werksure:</u> - per vrag (5000 liter) - per vrag (8000 liter)	300.00 500.00	42.00 70.00	342.00 570.00	(v) a(ii) <u>Slegs binne normale werksure:</u> - Nie-standaard - Buite die voormalige dorps-/munisipale grense van Bredasdorp, Napier, Struisbaai, Suiderstrand en Waenhuiskrans
<u>Buite normale werksure:</u> - per vrag (5000L) of gedeelte daarvan (na normale ure & Saterdae)	620.00	86.80	706.80	Werklike Cost Werklike Cost Werklike Cost
- per vrag (5000L) of gedeelte daarvan (op Sondae & openbare vakansiedae)	930.00	130.20	1 060.20	Koste + 20% + 20% + 20%
- per vrag (8000L) of gedeelte daarvan (na normale ure & Saterdae)	1 000.00	140.00	1 140.00	Koste + 20% + 20% + 20%
- per vrag (8000L) of gedeelte daarvan (op Sondae & Openbare vakansiedae)	1 400.00	196.00	1 596.00	+ BTW + VAT + VAT
<u>AFVALVERWYDERING & -VERWERKING (VULLIS)</u>				
<u>2.1 Beboude persele</u> <u>Afvalverwyderings- en verwerkingsfooie</u> <u>(maandeliks):</u>	1 Huishoudelike afval (per maand)			(v) a(i) <u>During normal working hours:</u> - per load (5000 litre) - per load (8000 litre)
Afval wat normaalweg afkomstig is van 'n private perseel wat hoofsaaklik vir woondoeleindes gebruik word, met in begrip van woonstelle, liefdadigheids- en welsynsorganisasies, ouetehuise, kerke/kerksale, openbare skole/koshuise en wat maklik, sonder dat die plastiekvoering in die houer beskadig word,	(v) a(ii) <u>{Geld is vooruitbetaalbaar en 'n 15% administrasie-koste (plus BTW) is hefbaar en betaalbaar indien 'n rekening vir dié geldie gelewer moet word}</u>			(v) a(ii) <u>{Monies is payable in advance and an additional 15% administrative cost (plus VAT) is levied if an account is supplied in this regard}</u>
<u>2.2 REFUSE REMOVAL & PROCESSING</u> <u>Build-up sites</u> <u>Refuse removal and -processing fee (monthly):</u>	(v) a(ii) <u>Only during normal office hours:</u> - Non-standard - Rural area outside the former town-/municipal boundaries of Bredasdorp, Napier, Struisbaai, Suiderstrand and Waenhuiskrans			(v) a(ii) <u>During normal working hours:</u> - per load (5000L) or part thereof (after normal working hours & Saturdays)
- per load (5000L) or part thereof (on Sundays & public holidays)	1 060.20			(v) a(ii) <u>Only during normal office hours:</u> - per load (5000L) or part thereof (after normal working hours & Saturdays)
- per load (8000L) or part thereof (after normal working hours & Saturdays)	1 140.00			(v) a(ii) <u>Only during normal office hours:</u> - per load (8000L) or part thereof (on Sundays & public holidays)
- per load (8000L) or part thereof (on Sundays & public holidays)	1 596.00			(v) a(ii) <u>Only during normal office hours:</u> - per load (8000L) or part thereof (on Sundays & public holidays)

	daaruit verwijder kan word, maar omvat dit nie tuinafval nie:		regarded as residential refuse but does not include garden refuse:
(i)	- vir een (1) verwydering per week, met plastiekvoering (met 'n minimum van een houer) <u>Besigheidsafval (per maand):</u> Afval wat ontstaan deur die gebruik van 'n perseel ander dan die gemeld in (i) hierbo, en insluitend gastehueuse, maar omvat dit nie bouersafval, lywige afval of bedryfsafval nie:	114.50	16.03
	- per standaard houer vir een (1) verwydering per week (met 'n minimum van een houer)	123.50	17.29
	Woning met besigheid. Beide die tariewes soos vervat in 2.1(i) en 2.1(ii) is van toepassing	140.79	
(ii)	<u>Lywige afval (bouersafval uitgesluit):</u> Afval, uitgesond bedryfsafval, wat afkomstig is van 'n perseel en wat vanweé die massa, vorm, grootte of hoeveelheid daarvan nie maklik in 'n plastiekvoering opgegaar of daaruit verwijder kan word nie:	644.00	90.16
	- per vrag of gedeelte daarvan vir elke maand of gedeelte van 'n maand (maksimum een keer per week)	734.16	
(iii)	<u>Bona fide sportclubs:</u> - vir een (1) verwydering per week (met 'n minimum van een houer)	103.00	14.42
(iv)	<u>Afvalstortingsfooi:</u> Vir die stort van afval anders dan afval gemeld in (i) tot (v) hierbo, of waar die eienaar/okkuppeerder verkies om eie afvalverwydering te doen:	117.42	
(v)	- 'n maandelikse fooi van	1 403.50	196.49
	In hierdie tariewe word skakelhuise, afsonderlike woonhuise, sakepersele, kantore, inrigtings, fabrieke, garages, restaurants en winkels wat op dieselfde erf geleë is maar deur	1 599.99	



afsonderlike persone in 'n afsonderlike hoedanigheid
geokkypeer word, as 'n afsonderlike persel beskou.

Die Raad se gemagtigde beamppe bepaal in ooreleg met die
eienaar/okkypeerde die hoeveelheid vullishouers wat elke
besigheidperseel moet hê en/of die keuse van
verwyderingsdiens benodig.

Tuinafvalverwydering:

(vi)

Afval wat onstaan as gevolg van normale tuinmaak-
bedrywigheede soos die sny van gras, blare, plante,
blomme, takke en ander derglike ligte afval:
- op versoek en na vooruitbetalig van die bedrag
van

(per vrag of gedeelte daarvan)

528.07 73.93 602.00

- vullissakplakkers: per plakker (vir die verwijdering
van tuinafval wat in 'n plastiekvoering uitgeplaas
word tot 'n maksimum van 5 sakke wat per

geleenheid uitgesit mag word vir verwijdering.)

Tuinvullissorting (per vrag of gedeelte):
- Nýwerhede & kontrakteurs

407.89 57.11 465.00

1 096.49 153.51 1 250.00

6.75 0.95 7.70

- Ontbossingsprojekte
Tuinafvalkoepon: per voertuig (sleepwa word as 1
voertuig gereken). Die koepon is geldig vir 6 maande
Skoonmaak van erwe.

(vii)

Soos per kwotasie/tenderprys ingewin plus 'n 25%
administrasiekoste, op aanvraag betaalbaar deur die
geregistreerde eienaar van sodanige eiendom soos
op die datum waarop die diens gelewer is
kompos (per m³)

23.68 3.32 27.00

(viii)

Dumping of garden refuse (per load):

- Industries & contractors

Garden refuse coupon: per vehicle (a trailer counts as one
vehicle). The coupon is valid for 6 months.

Clearing of erven:

As per price quoted/tendered plus a 25% administrative
cost, on request, payable by the registered owner of the
said site as at the date of rendering the service.

(ix)

Compost (per m³)

3. WATERVOORSIENING

3.1 Gelde vir nuwe aansluitings:

(i)

Vir 'n 15 mm diameter aansluiting

5 526.32 773.68 6 300.00

(ii)

Vir 'n 22 mm diameter aansluiting

5 701.75 798.25 6 500.00

occupied by separate occupants in separate properties, are
viewed as separate sites.

The Council's authorised official will determine the number of refuse removal units required by the owner/occupant after consultation with the owner/occupant and/or choice of removal service required.

Garden refuse removal:

Refuse generated by normal gardening activities such as the
mowing of lawns, pruning of leaves, plants, flowers,
branches, weeding and other similar light garden refuse:

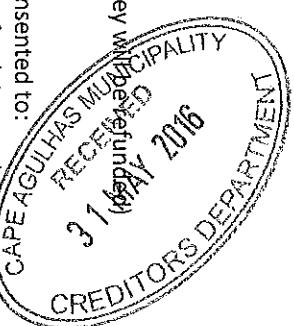
- on request and only after payment of the indicated
amount (per load or part thereof)
- refuse stickers per bag (removal of garden refuse placed in
plastic bags to a maximum of 5 bags per opportunity for
removing the garden refuse.)



<p>(iii) Vir 'n aansluiting met 'n diameter groter as 22 mm: die werklike koste van materiaal, arbeid en masjinerie, plus 15% administrasiekoste (plus BTW); met 'n minimum van die fooi in (ii) hierbo vasgestel.</p> <p>(iv) Omskakeling van 'n 15 mm na 'n 22 mm diameter aansluiting: die werklike koste van materiaal, arbeid en masjinerie plus 15% administrasiekoste (plus BTW).</p>	<p>(iii) For a connection with a diameter exceeding 22 mm; the actual cost of the material, labour and machinery plus 15% administrative cost (plus VAT), with a minimum fee as determined in (ii) above.</p> <p>(iv) Change-over from a 15 mm to a 22 mm diameter connection: the actual cost of the material, labour and machinery plus 15% administrative costs (plus VAT).</p>
<p><i>Gelede betaalbaar in (i) en (ii) hierbo is ten opsigte van 'n pyp nie langer as 25 m nie, maar indien 'n langer pyp as 25 m nodig is, is die toepaslike geld plus die koste van die voorstiening en lê van die ekstra lengte van die pyp plus 'n 15% administrasiekoste betaalbaar (plus BTW)</i></p>	<p><i>Fees in (i) and (ii) above are payable for pipe not exceeding 25m. If a pipe longer than 25 m is required, the applicable fee, plus the actual cost in supplying and installing the additional pipe, plus a 15% administrative cost is payable (plus VAT).</i></p>
<p>3.2 <u>Herinstelling van bestaande diensaansluiting (Remediërende aktie)</u></p> <p>Waar vasgestel word dat 'n verbruiker, of dat die verbruiker toegelaat het dat: Die toevvoer ongemagtig/wederregtelik aangeskakel, omlei of beskadig word</p> <p>(i) 'n ongemagtige/wederregtelike aansluiting gemaak word</p> <p>(ii) 'n ongemagtige/wederregtelike aansluiting gemaak word</p> <p>(iii) Indien 'n herhaling van (i) of (ii) hierbo plaasvind: 'n nuwe diensaansluiting ooreenkomsdig die geldie soos vasgestel in 3.1 hierbo en vervolging kan na goeddunke van die Raad ingeset word.</p> <p>(iv) Bo en behalwe die geldie betaalbaar in (i), (ii) of (iii) hierbo, sal die verbruiker ook verantwoordelik gehou word vir die beraamde verbruik van water oor dié tydperk, bereken op die gemiddelde verbruik vir drie (3) maande wat volg na die herinstelling van die diensaansluiting.</p>	<p>3.2 <u>Re-installing of existing service connections (Remedial action):</u> Where confirmed that a consumer allowed or personally: Unlawfully re-connected, damaged or re-directed the supply Made an unlawful connection</p> <p>(i) (ii) (iii) (iv)</p> <p>In case of a repeat of the actions described in (i) or (ii) above: a new service connection according to the fees set out in 3.1 above, as well as further legal steps can be taken if the Council deems fit.</p> <p>(i) Additional to the monies payable in (i), (ii) or (iii) above, the consumer will be held responsible for the estimated consumption of water during the said time-span, calculated on the average consumption of the three (3) months after the re-connection of the service.</p>



					3.3	<u>Testing of meters:</u> Deur die Raad self getoets (Indien die meter foutief gevind word, is die geldie terugbetaalbaar)
(i)	287.72	40.28	328.00		(i)	Tested by an authority mutually consented to: - actual cost plus 15% administrative fee (plus VAT) (If a faulty meter is found, the money will be refunded)
(ii)	Deur 'n wedersyds aanvaarbare owerheid getoets: die werklike koste plus 'n 15% administrasiekoste (plus BTW) (Indien die meter foutief gevind word, is die geldie terugbetaalbaar)				(ii)	Tested by an authority mutually consented to: - actual cost plus 15% administrative fee (plus VAT) (If a faulty meter is found, the money will be refunded)
3.4					3.4	<u>Diensuitroep:</u> Per uitroep waar bevind word dat die fout nie deur die Raad se toedoen veroorsaak is nie: - binne normale werksure - buite normale werksure (<i>Geen herstelwerke sal deur die Raad verrig word op foute na die watermeter nie – die verbruiker moet gebruik maak van 'n privaat kontrakteur se dienste.</i>)
3.5	519.30 1 037.72	72.70 145.28	592.00 1 183.00		3.5	<u>Beskadiging van Raadseidom:</u> Werklike koste van materiaal, arbeid en masjienerie plus 'n 15% administrasiekoste (plus BTW)
3.6	278.95	39.05	318.00		3.6	<u>Spesiale meterleesings:</u>
3.7	269.30	37.70	307.00		3.7	<u>Wanbetaalers-/heraansluitingsgeldie:</u> (na-ure: bogemelde tarief x 4)
(i)					(i)	By afsluiting weens wanbetaling van diensterekening services (after hours: the above fee x 4)
(ii)	87.72	12.28	100.00		(ii)	By heraansluiting (nuwe verbruiker na tydelike afsluiting) (na-ure: bogemelde tarief x 4)
3.8					3.8	<u>Verbruikersdeposito's: Water:</u> Grootmaatsverbruikers en besigheidspersoneel: - 'n Bankwaarborg of kontantdeposito gelykstaande aan twee (2) maande se waterrekening met 'n minimum deposito gelykstaande aan die deposito soos vasgestel in (ii) hierna.



(ii)	Residensiële personele Die deposito in (i) en (ii) hierbo word verdubbel waar 'n aansoeker insolvent of onder administrasie is.	328.00	(ii)	Residential sites <i>In cases where the applicant is insolvent or under administration, double the deposit in (i) and (ii) above, is payable.</i>
(iii)	Depositoo-pbetaaling by wanbetaling van rekening waar 'n verbruiker aanspreeklik gehou word vir die betaling van 'n wanbetalersfool soos op snylysdatum:	100.00 252.00	(iii)	Increase in deposit payment in cases where the consumer is liable for payment on default-payment list: - Residential site - All other consumers <i>{provided that the increase in deposit payment is payable to the maximum amount equal to at least two (2) months' water account, with a minimum equal to the standard deposit in (ii) above.}</i>
	- Residensiële personele - Alle ander verbruikers <i>{met dien verstande dat die deposito-opbetaaling betaalbaar sal wees tot dat die verbruiker se deposito gelykstaande is aan minstens twee maande se rekening, met 'n minimum van die standard deposito soos vasgestel in (ii) hierbo}</i>			
	Gelde soos vasgestel in 3.1 tot 3.8 hierbo, is streg vooruitbetaalbaar.			
3.9	Gelde vir die verskaffing van water: <u>Hooftaalklik huishoude</u> lik waar 'n afsonderlike diens-aansluiting bestaan (maar uitgesluit gaste-huise met meer as 3 gaste-kamers)	104.20	14.59	118.79 (i) Beskikbaarheidsfool per maand per erf/meteraansluiting
			(ii) Verbruik (per maand per kl): - 1 tot 6 kl (gratis per maand, nie oordragbaar nie)	0.00 6.12 6.31 7.66 8.73 8.99 12.16 19.31 2.70
				0.00 0.86 0.88 1.07 1.26 1.70 13.86 22.01 - 7 to 20 kl - 21 tot 40 kl - 41 tot 60 kl - 61 tot 80 kl - 81 tot 100 kl - 101 kl en meer
				6.98 7.19 8.73 10.25 13.86 - 7 to 20 kl - 21 to 40 kl - 41 to 60 kl - 61 to 80 kl - 81 to 100 kl - 101 kl and more
3.10	All other consumers (non-residential or not otherwise specified)			



(i)	Beskikkbaarheidsvooi per maand per erf/meteraansluiting	104.20	14.59	118.79	(i)	Availability fee per month per erf / per meter connection
(ii)	Verbruik (per maand per kl.):				(ii)	Consumption (per month per kl.):
	- 0 tot 50 kl	6.22	0.87	7.09		- 0 to 50 kl
	- 51 tot 100 kl	6.38	0.89	7.27		- 51 to 100 kl
	- 101 tot 150 kl	6.75	0.95	7.70		- 101 to 150 kl
	- 151 tot 200 kl	7.16	1.00	8.16		- 151 to 200 kl
	- 201 tot 300 kl	7.96	1.11	9.07		- 201 to 300 kl
	- 301 tot 400 kl	9.17	1.28	10.45		- 301 to 400 kl
	- 401 tot 500 kl	12.04	1.69	13.73		- 401 to 500 kl
	- 501 tot 3000 kl	15.62	2.19	17.81		- 501 to 3000 kl
	- 3001 kl en meer	17.71	2.48	20.19		- 3001 kl and more
3.11	Watererwe (ooreenkomsvoorraad):				3.11	Water erven (agreement conditions):
(i)	- volgens kwota-toekenning (per maand per kl)	4.72	0.66	5.38	(i)	- Quota allocated (per month per kl)
(ii)	- Oormaatverbruik bo kwotatoekenning (per kl) volgens glyskaaltariewe soos vaaggestel in 3.9 en 3.10 hierbo				(ii)	- For excess consumption above allotted quota (per kl) according to sliding scale tariffs as set out in 3.9 and 3.10 above
3.12	<u>Grootmaat watervoorsiening: Informele deurlangskampe & privaat swembaddens:</u>				3.12	<u>Bulk water supply: Informal settlements & private swimming pools:</u>
(i)	- per 1 kl	6.75	0.95	7.70		- per 1 kl
3.13	<u>Munisipale doeleindes:</u>				3.13	<u>Municipal purposes:</u>
(i)	Verbruik (per kl)	6.09	0.58	6.94	(i)	Consumption (per kl)
3.14	<u>Grootmaat waterverkope (tenkwaens & vragmotors):</u>				3.14	<u>Bulk water (tanks on trailers & trucks):</u>
(i)	- per 4,5 kl (administrasie ingesluit)	48.25	6.75	55.00	(i)	- per 4,5 kl (administration included)
	<i>Die beskikkbaarheidsvooi soos voorgeskryf, word gehef ten opsigte van elke afsonderlike wateraansluiting of erf.</i>					<i>The availability fee will be charged for each separate water connection or erf.</i>
	<i>Indien twee of meer geboue of strukture op dieselfde erf net deur een meteraansluiting van water voorsien word, word die geregistreerde eienaar van sodanige eiendom aanspreeklik gehou vir die betaling van die voorgeskreve gelde.</i>					<i>If more than one building or structure, situated on the same erf, are serviced by one common meter connection the</i>



registered owner of the erf will be held accountable for the payment of the prescribed fees.

Waar 'n meter ter eniger tyd gedurende die maand op 'n eiendom geïnstalleer word, word die beskikbaarheidsvooi vir sodanige maand en die hoeveelheid water wat vir sodanige maand verbruik word, bereken op die grondslag dat enige deel van die maand as een maand beskou word.

Die gratis toekenning van 6 kL per maand (huishoudelik soos in 3.9 hierbo bepaal) word slegs toegestaan per gemeterde verbruikerspunt en die ongebruikte gedeelte van dié 6 kL per maand, sal nie oordragbaar wees na 'n daaropvolgende maand nie.

Die verbruiker aanvaar aanspreeklikheid vir alle waterverbruik wat deur die meter geregistreer is, ongeag die oorsaak van die geregistreerde verbruik, tensy daar deur toetsing van die meter bevestig word dat die meter foutief registreer, in welke geval die meter op raadsomkoste vervang sal word en 'n eweredige terugbetaling, bereken oor die gemiddelde verbruik van drie (3) voorafgaande maande, aan/van die verbruiker gemaak/verhaal sal word.

Indien onvoorsiene droogtestoende of ander gebeure die Raad noop om waterbeperkings in te stel, kan die verbruikerstanewe soos hierbo uitengesit, verhoog word as 'n maatreël om waterbeperkings af te dwing. Alle watertariewe soos in 3.9, 3.10 en 3.11 word in so geval verdubbel.

4. ELEKTRISITEITSVOORSIENING

4.1 Gelde vir nuwe aansluitings:

Die werklike koste van materiaal, arbeid en masjienerie plus 15% administrasiekoste met 'n minimum bedrag van:

(1) Konvensionele meteraansluiting (70 Amp enkelfase)
(2) net in uitsonderlike gevalle)
Die werklike koste van 'n huisaansluiting is R3000.00.

4.1

ELECTRICITY SUPPLY

Fees for new connections:

The actual cost of the material, labour and machinery plus 15% administrative cost for a minimum amount of:
(1) Conventional meter connection (single phase 70 Amp) (only by exception)
Actual cost of a house connection is R3000.00.

The free units of 6 kL per month (residential as described in 3.9 above) are only for a metered consumer point and the unused part of the 6 kL per month may not be transferred to the next month.

The consumer accepts liability for all the water consumption as registered by the meter, notwithstanding the origin of the registered consumption, unless it is confirmed by testing that the meter is faulty in which case the Council will replace the faulty meter and a refund, based on the calculation of the average consumption of three (3) previous months will be refunded/recovered to/from the consumer.

If water restrictions are to be enforced by council due to dry or other unforeseen circumstances, the above-mentioned user charges can be increased as a method to enforce water restrictions. In such case the tariffs in 3.9, 3.10 and 3.11 above will be doubled.

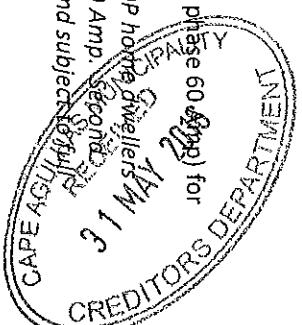
(1)

(1)

Conventional meter connection (single phase 70 Amp) (only by exception)
Actual cost of a house connection is R3000.00.



(ii)	<p>Konvensionele meteraansluiting (drie-fase 60 Amp) vir huise Plakkiers en HOP huise slegs een gratis aansluiting tot op 20 Amp Tweede aansluiting of verhoging van Amp op sodanige erf moet volle aansluiting betaal</p>	5 000.00	700.00	5 700.00	(ii)
(iii)	<p>Voorafbetaalde meteraansluiting Alle huise en enkelfase besighede] Hierdie sluit in 'n tweede of meer aansluiting op 'n enkel erf met 'n gesamentlike maksimum aanvraag van 80 Amp.</p>	4 429.82	620.18	5 050.00	(iii)
(iv)	<p>Voorafbetaalde meteraansluiting vir informele huise nie deur DoE betaal nie (maks. 20 Amp aansluiting – enkelfase) Kan net wysig na betrekking van volle aansluitingsfooi, let wel, die instandhouding van die "ready board" is die verantwoordelikheid van die bewoner.</p>	200.00	28.00	228.00	(iv)
(v)	<p>Verandering: 'n bestaande konvensionele meter vervang met 'n voorafbetaalde meter (die voorbereiding vir die installasie moet deur die eienaar/kontrakteur gedoen word).</p> <p>Die fooi is van toepassing waar daar reeds 'n bestaande aansluiting is. Alle ekstra meters is onderhewig aan 'n volle aansluitingsfooi.</p>	701.75	98.25	800.00	(v)
(vi)	<p>Bouers aansluiting (kWh-verbruik uitgesluit) Permanente aansluiting slegs na okkupasiesertifikaat</p>	1 000.00	140.00	1 140.00	(vi)
(vii)	<p><u>Sluiderstrand:</u> Die toepaslike aansluitingsfooi soos vasgestel in (i), (ii) of (iii) hierbo, PLUS: 'n infrastruktuurbydrae (waar die verspreidingsnetwerk deur die Raad daargestel is)</p>	7 000.00	980.00	7 980.00	(vii)



per erf/aansluiting waar tovoerlyne reeds beskikbaar is
Die koste moet so bly, dit was ingestel vir die installering van die 70 mm Pile kabel wat ingesit is vir die oorspronklike elektrifisering van Suidstrand.

4.2 Herinstelling van bestaande diensaansluiting

(Remediable aksie):

Waar vasgestel word dat 'n verbruiker, of dat die verbruiker toegelaat het dat:

- (i) - die tovoer ongemagtig/wederregtelik aangeskakel is nadat dit deur die Raad afgesluit en geseël is weens wanbetaling
- (ii) - 'n ongemagtigde/wederregtelike/onwettige aansluiting gemaak – meter oopgebreek/gepeuter mee
- (iii) Bo en behalwe die geldie betaalbaar in (i), (ii) of (iii) hierbo, sal die verbruiker ook verantwoordelik gehou word vir die beraamde verbruuk van elektrisiteit oor die tydperk, bereken op die gemiddelde verbruuk vir drie (3) maande wat volg na die herinstelling van die diensaansluiting

4.3 Toets van meters:

- (i) Deur 'n geregistreerde toetsowerheld getoets:
Werklike koste plus 'n 15% administrasiekoste (plus BTW). 'n Toets sertifikaat moet uitgereik word.
(Indien die meter foutief bevind word, is die geldie terugbetaalbaar)

4.2 Re-installation of existing service connection

(Remedial action:
Where it is established that a consumer, or that a consumer allowed:

- (i) - Reconnect the supply unlawful/unauthorized after service was blocked and sealed due to defaulting of payment for services
- (ii) - unauthorized/unlawful reconnection of services or any damage of Council property – meter broken up/tampered with
- (iii) In addition to the fees payable in (i), (ii) and (iii) above, the consumer will be held responsible for the estimated electricity consumption over the period, based on the average consumption for three (3) months after reconnection of the service.

4.3 Testing of meters:

- (i) Tested by an registered authority:
Actual costs plus a 15% administrative fee (plus VAT). A test certificate must be issued. (If a faulty meter is found, the money will be refunded).

4.4 Diensuitrepe:

Per uitroep waar bevind word dat die fout nie deur

die Raad se toedoen veroorsaak is nie:

- binde normale werksure
- boven normale werksure

4.4 Service call-outs:

Per call-out where the fault is found not to be that of the Council:
Per call-out where the fault is found to be that of the Council:
(i) - during normal work hours
- outside normal work hours

The cost should remain as it was set for the installation of 70 mm Pile cable that was fitted to the original electrification of Suidstrand.

4.2 Re-installation of existing service connection

(Remedial action:
Where it is established that a consumer, or that a consumer allowed:

- (i) - Reconnect the supply unlawful/unauthorized after service was blocked and sealed due to defaulting of payment for services
- (ii) - unauthorized/unlawful reconnection of services or any damage of Council property – meter broken up/tampered with
- (iii) In addition to the fees payable in (i), (ii) and (iii) above, the consumer will be held responsible for the estimated electricity consumption over the period, based on the average consumption for three (3) months after reconnection of the service.

4.3 Testing of meters:

- (i) Tested by an registered authority:
Actual costs plus a 15% administrative fee (plus VAT). A test certificate must be issued. (If a faulty meter is found, the money will be refunded).

4.4 Service call-outs:

Per call-out where the fault is found not to be that of the Council:
Per call-out where the fault is found to be that of the Council:
(i) - during normal work hours
- outside normal work hours



(ii)	By heraansluiting (nuwe verbruiker na tydelike afsluiting) (na-ure: bogemelde tarief x 4)	87.72	12.28	100.00	(ii)	Upon re-connection (new consumer after temporary disconnection) (after hours: the above fee x 4)
4.8	<u>Verbruikersdeposito's: Elektrisiteit:</u>				4.8	<u>Consumer deposits: Electricity:</u>
(i)	Grootmaatsverbruikers en besigheidspersele:				(i)	Bulk consumers and business sites:
	- 'n Bankwaarborg of kontantdeposito gelykstaande aan twee (2) maande se elektrisiteitsrekening met 'n minimum deposito gelykstaande aan die deposito soos vasgestel in (ii) hierna.					- A bank guarantee or cash deposit equal to two (2) month's Electricity account with a minimum deposit as set out in (ii) below.
(ii)	Residensiële persele	700.00			(ii)	Residential sites
	<i>Die deposito in (i) en (ii) hierbo word verdubbel waar 'n aansoeker insolvent of onder administrasie is.</i>					<i>In cases where the applicant is insolvent or under administration, double the deposit in (i) and (ii) above, is payable.</i>
(iii)	Depositoo-pbetaling by wanbetaling van rekening waar 'n verbruiker aanspreeklik gehou word vir die betaling van 'n wanbetafersfooi soos op snylsdatum:	100.00			(iii)	Increase in deposit payment in cases where the consumer is held responsible for the payment for a default fee as on default payment list:
	- Residensiële persele	252.00				- Residential sites
	- Alle ander verbruikers					- All other consumers
	<i>{met dien verstande dat die deposito-opbetaaling betaalbaar sal wees totdat die verbruiker se deposito gelykstaande is aan minstens twee (2) maande se rekening, met 'n minimum van die standaard deposito soos vasgestel in (ii) hierbo}.</i>					<i>{Provided that the increase in deposit payment is payable until the consumer's deposit is equal to at least two (2) months' electricity account, with a minimum of the standard deposit in (ii) above}.</i>
	Geen deposito op pre-paid meters word verlang nie.					No deposit on pre-paid meters.
	Gelede soos vasgestel in 4.1 tot 4.8 hierbo, is streg vooruitbetaalbaar.					Fees as set out in 4.1 to 4.8 above is payable in advance.
4.9	<u>Gelde vir die verskaffing van elektrisiteit</u>				4.9	<u>Fees for electricity supply</u>
4.9.1	Tarief A: Grootmaatsverbruikers				4.9.1	<u>Fees for electricity supply</u>
4.9.1.1	Tarief A1 (11 000V Hoogspanning):				4.9.1.1	<u>Tariff A1 (11 000V)</u>
(i)	Beskikbaarheidsgeldie: Per kVA werkelik aangevra	5.55	0.78	6.33	(i)	Availability fee: Demand charge per kVA actually requested
	{Tariff uitgesluit by (ii) hieronder}					{Tariff excluded from (ii) hereafter}
(ii)	Pekula tarief soos in (i) hierbo reeds uitgesluit	91.59	12.82	104.41	(ii)	Per actual kW consumed per month
	{Demand tariff as in (i) above, already excluded}					



(iii)	Energieprys (C/kWh verbruik)	0.64760	0.09066	0.73826	(iii)	Energy price (c/kWh consumed)
4.9.1.2	Tarief A2 (380/220V Laagspanning): Beskikbaarheidsgelde: Per kVA werklik aangevra {Tarief uitgesluit by (ii) hieronder}	5.55	0.78	6.33	4.9.1.2	Tariff A2 (380/220V): Availability Fee: Demand charge per kVA actual requested {Tariff excluded from (ii) hereafter}
(ii)	Per kVA werklik gebruik per maand {Aanvraagtarief soos in (i) hierbo reeds uitgesluit}	118.56	16.60	135.16	(ii)	Per actual kW consumed per month {Demand tariff as in (i) above, already excluded}
(iii)	Energieprys (C/kWh verbruik)	0.64760	0.09066	0.73826	(iii)	Energy Price (c/kWh consumption)
4.9.2	Tarief B: Kleinkragverbruikers (Besighede en Eeastehuise ingesluit): Kleinkragverbruikers word 'n maksimum aanvraag van 50 kVA (80Amp) toegestaan waarna die verbruiker op sy eie koste oorgeskakel sal word na 'n grootmaat-verbruiker.				4.9.2	Tariff B: Small consumer (Businesses, including guest houses) Small electricity consumers can apply for a maximum of 50 kW (80 Amp) after which the consumer can change over to a bulk consumer at his/her own cost.
(i)	Beskikbaarheidsfooi (per meteraansluiting): - Enkelfase per Amp Energieprys (C/kWh verbruik): - Per kWh	8.70	1.22	9.92	(i)	Availability fee (per meter connection): - Single phase per Amp Energy price (c/kWh consumption): - per kWh
	- Drie-fase per Amp Energieprys (C/kWh verbruik): - per kWh	1.24090	0.17373	1.41463		- Triple phase per Amp Energy price (c/kWh consumption): - per kWh
(ii)	Voorafbetaalde meter Slegs tot maksimum aanvraag van 20 Amp – Enkelfase	1.60160	0.22422	1.82582	(ii)	Pre-paid meter Only for maximum supply demand of 20 Amp – single phase
(iii)	Bo 20 Amp Beskikbaarheidsfooi bo 20 Amp Enkelfase per Amp Drie-fase per Amp Energieprys (c/kWh verbruik)	8.70 21.61 1.24090	1.22 3.03 24.64 0.17373	9.92 1.41463	(iii)	Over 20 Amp Availability fee above 20 Amp Single Phase per Amp Triple phase per Amp Energy price (c/kWh consumption)



Die koopbewys verval na 3 maande met geen vervanging

The purchase voucher expires after 3 months without any refund

4.9.3 Tarief C1: Huishoudelik (konvensionele meters)

(i) Slegs tot MAKSIMUM aanvraag van 20 Amp-

Enkelfase

Energieprys (c/kWh verbruik):

- 1 tot 50 kWh
- Bo 50,1 kWh tot 350 kWh
- Bo 350,1 kWh tot 600 kWh
- Bo 600 kWh

0.95363	0.13351	1.08714
1.14689	0.16056	1.30745
1.60085	0.22412	1.82497
1.80686	0.25296	2.05982

50kWh gratis per maand vir arm huishoudings soos per register – nie oordragbaar nie. Verval indien aanvraag gewysig word vanaf 20 amp.

(ii) Beskikbaarheidsfooi (per meterraansluiting)

(Geen beskikbaarheidsfooi vir 20 amp aansluiting)

- Enkelfase per Amp (Maksimum 70 Amp)

- Drie-fase per Amp (Maksimum 60 Amp/fase)

5.84	0.82	6.66
16.29	2.28	18.57

Energieprys (c/kWh verbruik)

- 1 tot 50 kWh
- Bo 50,1 kWh tot 350 kWh
- Bo 350,1 kWh tot 600 kWh
- Bo 600 kWh

0.84925	0.111890	0.96815
1.09000	0.15260	1.24260
1.54677	0.21655	1.76332
1.83762	0.25777	2.09489

50 kWh gratis per maand vir arm huishoudings soos per register – nie oordragbaar nie. Verval indien aanvraag gewysig word vanaf 20 amp.

4.9.4 Tarief C2: Huishoudelik (voorafbetaalde meters)

(i) Slegs tot MAKSIMUM aanvraag van 20 Amp -

Enkelfase

Energieprys (c/kWh verbruik):

- 1 tot 50 kWh
- Bo 50,1 kWh tot 350 kWh
- Bo 350,1 kWh tot 600 kWh
- Bo 600 kWh

0.95363	0.13351	1.08714
1.14689	0.16056	1.30745
1.60085	0.22412	1.82497
1.80686	0.25296	2.05982

The purchase voucher expires after 3 months without any refund

4.9.3 Tariff C1: Domestic (conventional meters)

Only for MAXIMUM supply demand of 20 Amp-

Single phase

Energy price (c/kWh consumption)

- 1 to 50 kWh
- Above 50,1 kWh to 350 kWh
- Above 350,1 kWh to 600 kWh
- Above 600 kWh

50kWh free for indigent households as per register – not transferable. Expires when demand increases from 20 amp.

(i) Availability fee (per meter connection)

- Single phase per Amp (maximum 70 amp)

- Triple phase per Amp (Maximum 60 Amp/phase)

Energy price (c/kWh consumption)

- 1 to 50 kWh
- Above 50,1 kWh to 350 kWh
- Above 350,1 kWh to 600 kWh
- Above 600 kWh

50 kWh free for indigent households as per register – not transferable. Expires when demand increases from 20 amp.

4.9.4 Tariff C2: Domestic (pre-paid meters)

Only for MAXIMUM supply demand of 20 Amp -

Single phase

Energy price (c/kWh consumption)

- 1 to 50 kWh
- Above 50,1 kWh to 350 kWh
- Above 350,1 kWh to 600 kWh
- Above 600 kWh



50kWh gratis per maand vir armhoudings soos per register – nie oordraagbaar nie. Verval indien aanvraag gewysig word vanaf 20 amp.

Die koopbewys verval na 3 maande met geen vervanging.

(ii)

Beskikbaarheidsfooi (bo 20 Amp maks. Aanvraag)

- Van toepassing op alle meters, ongeag wanneer

die meter geïnstalleer is.

- Enkelfase per Amp

- 3 Fase

Energieprys (c/kWh) verbruik:

- 1 tot 50 kWh
Bo 50,1 kWh tot 350 kWh
Bo 350,1 kWh tot 600 kWh
Bo 600 kWh

	5.84	0.82	6.66
16.29	2.28	18.57	

(ii)

Availability fee (above 20 Amp supply demand)

- For all meters, regardless when the meter was installed.

- Single phase per Amp

Energy price (c/kWh consumption)

- 1 to 50 kWh
Above 50,1 kWh tot 350 kWh
Above 350,1 kWh to 600 kWh
Above 600 kWh

50 kWh gratis per maand vir armhoudings soos per register – nie oordraagbaar nie
Verval indien aanvraag gewysig word vanaf 20 amp.

Die koopbewys verval na 3 maande met geen vervanging

Indien daar nie vir die aansluiting betaal is nie kan die Amp eers verhoog word na betaling van die volle aansluitingsfooi.

(alle informele en RDP huise wat deur die Raad of NIEP fondse gratis gedoen is)

4.9.5

Tarief D: Openbare skole/koshuise en liefdadigheids-/welsynsorganisasies
Slegs van toepassing op persele wat uitsluitlik vir bogemelede doeleindes aangewend word:

50kWh free for indigents as per register – not transferable
Expires when demand increases from 20amp.

The purchase voucher expires after 3 months without refund.

Availability fee (above 20 Amp supply demand)

- For all meters, regardless when the meter was installed.

- Single phase per Amp

Energy price (c/kWh consumption)

- 1 to 50 kWh
Above 50,1 kWh tot 350 kWh
Above 350,1 kWh to 600 kWh
Above 600 kWh

50 kWh free for indigents as per register..
Expires when demand increases from 20 amp.

The purchase voucher expires after 3 months without any refund

Where the connection fee has not been settled, the Amp can only be increased once the full connection fee has been received

(all informal and RDP houses done for free by Council or NIEP funds)

4.9.5

Tariff D: Public schools/hostels/charity and welfare organisations
Only applicable to sites which are used solely for the above-mentioned purposes:

(i)	Beskikbaarheidsfooi (per meteraansluiting): - Enkelfase per Amp - Drie-fase per Amp	8.70 21.61	1.22 3.03	9.92 24.64	(i) Availability fee (per meter connection): - Single phase per Amp - Triple phase per Amp
(ii)	Energieprys (c/kWh verbruik) - per kWh				(ii) Energy price (c/kWh consumption) - per kWh
(iii)	Voorafbetaalde meter Tot 'n MAKSIUM aanvraag van 20 Amp – Enkelfase	1.24090 1.60160	0.17373 0.22422	1.41463 1.82582	(iii) Pre-paid meter Only for MAXIMUM supply demand of 20 Amp – Single phase
(iv)	Voorafbetaalde meter bo 20 Amp Beskikbaarheidsfooi soos in 4.9.5(i) Energieprys soos 4.9.5(ii)				(iv) Pre-paid above 20 Amp Availability fees as in 4.9.5(i) Energy price as in 4.9.5(ii)
	Die koopbewys verval na 3 maande met geen vervanging				The purchase voucher expires after 3 months without any refund
4.9.6	Tarief E: <u>Landbouhoeves /-sonering</u> Slegs van toepassing op persele wat uitsluitlik vir bogemelde doeleindes gesoneer en aangewend word				4.9.6 Tariff E: <u>Agricultural smallholdings/-zoning</u> Only applicable to premises used solely for the above- mentioned purposes and zoning
(i)	Beskikbaarheidsfooi (per meteraansluiting) - Enkelfase per Amp - Drie-fase per Amp	5.40 16.20	0.76 2.27	6.16 18.47	(i) Availability fee (per meter connection) - Single phase - Triple phase
(ii)	Energieprys (c/kWh verbruik) - per kWh - Voorafbetaalde meter Slegs tot MAKSIUM aanvraag van 20 Amp – Enkelfase	1.24090 1.60160	0.17373 0.22422	1.41463 1.82582	(ii) Energy price (c/kWh consumption) - per kWh - Pre-paid meter Only for MAXIMUM supply demand of 20 Amp – Single phase
	Die koopbewys verval na 3 maande geen vervanging				(iii) Over 20 Amp Availability fee above 20 Amp as in 4.9.6(i) - Energy price (c/kWh consumption) The purchase voucher expires after 3 months without any refund
4.9.7					4.9.7 Tariff F: <u>Sundry Tariffs</u>



(i)	Telefoonhakkies (per maand/hakkie)	55.00	7.70	62.70	(i)	Telephone cubicles (per month/per cubicle)
(ii)	Advertisentsiekens (per maand/teken)	147.61	20.67	168.28	(ii)	Advertising signs (per month) / per sign
(iii)	Kerktoring	92.00	12.88	104.88	(iii)	Church Tower
(iv)	Sportklubs: per kWh verbruik				(iv)	Sportclubs: per kWh consumption:
	- konvensionele meter					- conventional meter
	- voorafbetaalde meter					- pre-paid meter
(v)	Tydelike aansluiting (Asla, Vodacom torings & ander instansies)	1.60125	0.16244	1.32269	(v)	Temporary connection (Asla, Vodacom towers & other institutions)
(vi)	Elektrisiteitspunt op publieke oop ruimtes per dag per punt			45.00	(vi)	Electricity point on public open spaces per day per point
(vii)	Elektrisiteitspunt sleuteldeposito			130.00	(vii)	Electricity key deposit
(viii)	Digger/Loader per uur	400.00	56.00	456.00	(viii)	Digger/Loader per hour
(ix)	High-up/Cherry picker per uur	415.00	58.10	473.10	(ix)	High-up/Cherry picker per hour
(x)	Kraan vragmotor per uur	680.00	95.20	775.20	(x)	Crane truck per hour
(xi)	40 kVA kragopwekker per uur	100.00	14.00	114.00	(xi)	40 kW generator per hour
	- Vaste koste vir op- & ontkoppel			550.00		- Fixed cost for connection and disconnection
(xii)	60 kVA kragopwekker per uur	110.00	15.40	125.40	(xii)	60 kW generator per hour
	- Vaste koste vir op- & ontkoppel			550.00		- Fixed cost for connection and disconnection
	Kragopwekkers word slegs verhuur vir funksies tydens "loadshedding", geen algemene gebruik					Generators only for rent for functions during loadshedding, no general use
4.9.8	Tarief G: Municipale Doeleindes				4.9.8	Tariff G: Municipal Usage
(i)	- per kWh	1.24087	0.17372	1.41459	(i)	- per kWh
4.9.9	Die beskikbaarheidsfees soos voorgeskryf, word gehef ten opsigte van elke afsonderlike elektrisiteitsaansluiting of erf.				4.9.9	The availability fee as prescribed, is levied for each separate electricity connection or erf.

Indien twee of meer geboue of strukture op dieselfde erf net deur een meter-aansluiting van elektrisiteit voorsien word, word die geregistreerde eienaar van sodanige eiendom aanspreeklik gehou vir die betaling van die voorgeskrewe geldie.

Waar 'n meter ter eniger tyd gedurende die maand op 'n eiendom geïnstalleer word, word die beskikbaarheidsfooi vir sodanige maand en die hoeveelheid elektrisiteit wat vir sodanige maand verbruik word, bereken op die grondslag dat enige deel van die maand as een maand beskou word.

Die gratis toekenning van 50 kWh per maand (huishoudelik soos in 4.9.3 en 4.9.4 hierbo bepaal) word slegs toegestaan per gemeterde verbruikerspunt en die ongebruikte gedeelte van die 50 kWh per maand, sal nie oordragbaar wees na 'n daaropvolgende maand nie. Vervolghuif indien aanvraag gewysig word vanaf 20 amp

5. BESKIKBAARHEIDSGELEDE

- ** Hierdie tariewe is nie van toepassing op eiendomme van die Raad nie tensy sodanige eiendom verhuur word, in welke geval die Huurder aanspreeklik is vir die betaling van die toepaslike geldie.
- ** Begraafplaase in privat besit word vrygestel van die betaling van ondergemelde geldie, onderhewig daaraan dat die betrokke eiendom uitsluitlik vir dié doel aangewend word, tensy 'n elektriese-, water- en/of riolaaansluiting bestaan, in welke geval die toepaslike voorgeskrewe fooie betaalbaar is.

5. AVAILABILITY FEES

- These tariffs shall not apply to properties of the Council, unless such property is let by the Council, in which case the lessor will be liable to pay the prescribed tariffs.
- Private cemeteries will be exempted from the payment of the below-mentioned tariffs provided that the property is utilized solely for this purpose, except where an electrical-, water- and/or sewerage connection exists, in which case the prescribed tariffs will apply.

5.1 Onbeboude eiendomme:

Die onderstaande maandelikse geldie is betaalbaar deur die geregistreerde eienaar van 'n onbeboude eiendom, en in die geval van persele wat van die Raad gehuur word, die huurder van sodanige perseel, wat nie by die Raad se elektrisiteitstoeverstel, waterstel en die rioleringssnetwerk aangesluit is nie maar wat na die Raad se mening redelikervens al dus aangesluit kan word, en deur die eienaar van die eiendom (huurder in geval van 'n raadseiendoom) wat nie van die Raad se sullisverwyderingsdiens en/of suigtenkompdiens (laasgenoemde in die geval van 'n onbeboude eiendom) gebruik maak nie, maar redelikervens daarvan gebruik kan maak.

5.1 Vacant plots:

The below-mentioned monthly fees are payable by the registered owner of a vacant plot, as well as in the case of sites rented from the Council, by the lessor of the said site that is not connected to the Council's electricity-, water and/or sewerage supply network, but which in the opinion of the Council can be connected to said network, and by the owner of the property (lessor in the case of Council property) that does not make use of Council's refuse removal and/or septic tank pumping service.

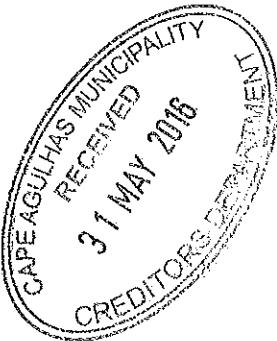
If more than one building or structure are situated on the same erf and are serviced by one common meter, the registered owner of the erf will be held accountable for the whole account.

If a meter is installed at any time of the month, the availability fee will be charged as if for a whole month – this is applicable to consumption as well.

The free units of 50 kWh allocated (domestic as described in 4.9.3 and 4.9.4 above) are only for a metered consumer point and the unused kWh units of the allocated 50 kWh per month may not be transferred to the next month. Expire if demand is amended from 20 amp



5.1.1	<u>Elektrisiteitsbeskikbaarheidsgelde</u>	5.1.1	<u>Electricity Availability Fees</u>
(i)	Alle onbeboude individuele persele	(i)	All individual vacant plots
5.1.2	<u>Waterbeskikbaarheidsgelde</u>	5.1.2	<u>Water availability fees</u>
(i)	Alle onbeboude individuele persele	(i)	All individual vacant plots
5.1.3	<u>Rioolbeskikbaarheidsgelde</u>	5.1.3	<u>Sewerage availability fees</u>
(i)	Alle onbeboude individuele persele	(i)	All individual vacant plots
5.1.4	<u>Afvalverwyderingsbeskikbaarheidsgelde</u>	5.1.4	<u>Refuse removal availability fees</u>
(i)	Alle onbeboude individuele persele	(i)	All individual vacant plots
5.1.5	<u>Sluigtenk-/septiese tenk diens beskikbaarheidsgelde</u> (Slegs ten opsigte van beboude persele)	5.1.5	<u>Septic / conservancy tank availability fees</u> (Only for plots with improvements)
(i)	Alle individuele beboude persele wat deur 'n sluig/septiese tenk bedien word)	(i)	All individual plots serviced with a septic/conservancy tank
{ Tariewe is nie van toepassing op erwe wat weens hul beperkte grootte ingevolge die dorpsaanlegskema/bouregulasies nie bebou kan word nie}			
5.2	<u>Beboude Eiendomme:</u>	5.2	<u>Improved property</u>
<i>Indien die water-, elektrisiteitstaervoer, riol- en/of vullisverwyderingsdienst na 'n eiendom wat aangesluit is, op versoek van 'n okkuperer of die eienaar van sodanige eiendom gestaak word omrede sodanige eiendom vir 'n bepaalde tyd of onbepaalde tydperk nie geokkuper of gebruik gaan word nie, moet die eienaar van sodanige eiendom aan die Raad die toepaslike dienstariewe soos in par. 1 en 2 en die beskikbaarheidsgelde soos in par 3 en 4 hierbo vasgestel, betaal vir elke maand of gedeelte van 'n maand wat sodanige eiendom nie aldaar geokkuper of gebruik word nie.</i>			
6.	<u>INFRASTRUKTUURBYDRAES</u>	6.	<u>INFRASTRUCTURE CONTRIBUTIONS</u>
Die datum waarop betaling van die infrastruktuurbydraes gemaak word, sal die geldende tariewe bepaal.			
Gelde is betaalbaar by aansoek om Klaringsertificaat (Artikel 118 van Stelselwet)			
**	Infrastruktuurbydraes is betaalbaar deur:	**	Infrastructure contributions are payable by:



- Ontwikkelaars ten opsigte van elke erf;
- ontwikkeling van hoë digtheids en/of groepbehuisig, ten opsigte van elke geboue-enheid;
- by ondervordering, ten opsigte van elke addisionele erf;
- elke addisionele woon eenheid (maks. 120 m²) op 'n residensiële erf (verwys 6.5 hieronder).

- Developers, in respect of each plot;
- development of high density and/or group housing, in respect of each building unit;
 - each subdivision, in respect of each additional plot;
 - each additional housing unit (max. 120 m²) on a residential plot (refer 6.5 below);



Onderstaande infrastruktuurbydrae is betaalbaar by die goedkeuring van 'n vergunningsgebruik vir die oprigting van 'n addisionele woonenheid (maks. 120²) op 'n residensiële erf:

(en betaalbaar voor konstruksie begin):

Tariewe BTW-ing / Tariffs incl
VAT

- tot 50 m² vloeroppervlak: gelykstaande aan
- 51 m² tot 80 m² vloeroppervlak: gelykstaande aan
- 81 m² tot 120 m² vloeroppervlak (maks.):

Gelykstaande aan

6.6.1

Ontwikkelaars moet die totale koste dra van die uitbreiding/opgradering van eksterne dienste wat nodig is om in die dienste-behoeftes van die spesifieke ontwikkeling te kan voorsien volgens die Raad se spesifikasies; en

6.6.2 Waar ontwikkelaars die totale toepaslike bykomende uitbreiding en/of opgradering van die eksterne infrastruktuur tot bevrediging van die Raad aangebring het, sal die infrastruktuurbydrae dienoorenkomsig verminder word; met dien verstande dat die vermindering beperk word tot 'n bedrag gelykstaande aan die totale bydrae(s) betaalbaar.

6.7

Riopolskema ontwikkelingsbydrae: Waenhuiskrans, Struisbaai, L'Agulhas en
Suiderstrand:

Ten opsigte van alle nuwe ontwikkelings en by onder- 8 052.63 1 127.37 9 180.00 verdeling van bestaande erwe, 'n ontwikkelingsbydrae vir die daarstelling van 'n rioleringssnetwerk: per erf

6.6.1 Developers are to bear the total cost of the extention/upgrading of external services required to meet the service needs of the specific development according to Council specifications, and

6.6.2 Once developers have completed the total applicable additional extention and/or upgrading of the external infrastructure to the Council's satisfaction, the infrastructure contributions will be reduced accordingly; provided that the reduction is limited to the total amount of the contribution(s) payable.

6.7

Sewerage development contribution: Waenhuiskrans, Struisbaai, L'Agulhas and Suiderstrand:

New developments and upon subdivision of existing plots; a development contribution for the establishment of a sewerage network: per plot

6.8

Infrastruktuurbydraes word gestort in die Raad se Infrastrukturerreservefonds en dié geldende sal, soos en wanneer nodig, slegs aangewend word vir die uitbreiding/opgradering van die eksterne infrastruktuur van riolering/sanitasie, vullisverwerking/reinigings-, water- en elektrisiteitsdienste.

7. **HEFFINGS VIR MEESTERBEPLANNING VAN**

WATERDIENSTE:

An infrastructure contribution equal to the following, payable upon approval of a concessionary use for the erection of an additional housing unit (max. 120 m²) on a residential plot (and payable before construction starts):

- up to 50 m²: equal to
- 51 m² up to 80 m²: equal to
- 81 m² up to 120 m² (max.): equal to

Heffings betaalbaar deur ontwikkelaars vir meester-planning van waterdienste waar die ontwikkeling uit meer as vyf (5) erwe bestaan/sal bestaan, en betaalbaar by indiening van sodanige aansoek:

- 6 tot 10 erwe	5 289.47	740.53	6 030.00
- 11 tot 25 erwe	8 815.79	1 234.21	10 050.00
- 26 tot 50 erwe	12 438.60	1 741.40	14 180.00
- 51 tot 100 erwe	14 131.58	1 978.42	16 110.00
- 101 tot 250 erwe	15 947.37	2 232.63	18 180.00
- 251 tot 500 erwe	17 631.58	2 468.42	20 100.00
- 501 tot 2000 erwe	20 842.11	2 917.89	23 760.00
- 2001 tot 5000 erwe	22 570.18	3 159.82	25 730.00
- 5001 en meer erwe	24 184.21	3 385.79	27 570.00

EIENDOMSBELASTING & BOUKLOOSULE / GELIKWIDDEerde SKADEVERGEGDING

	R	0-Koers	R	
(i) Residensieel Ontwikkeld	0.006541	0.00	0.006541	(i) Residential Developed
(ii) Residensieel Vakant (boukloossules)	0.006541	0.00	0.006541	(ii) Residential Vacant (Building Clauses)
(iii) Besigheid en Kommersieel	0.006826	0.00	0.006826	(iii) Business & Commercial
(iv) Industrieel	0.006826	0.00	0.006826	(iv) Industrial
(v) Organisasies tot voordeel van die gemeenskap	0.001636	0.00	0.001636	(v) Public Benefit Organisations
(vi) Staatsbesit	0.006826	0.00	0.006826	(vi) State Owned
(vii) Landbou – bona fide	0.001636	0.00	0.001636	(vii) Agricultural – Bona fide
(viii) Landbou - Residensieel	0.006541	0.00	0.006541	(viii) Agricultural - Residential
(ix) Landbou – Besigheid en Kommersieel	0.006826	0.00	0.006826	(ix) Agricultural – Business & Commercial
(x) Landbou - Ander	0.006541	0.00	0.006541	(x) Agriculture - Other
(xi) Ander	0.006541	0.00	0.006541	(xi) Other

2. Bona fide landbou eiendomme (verwys (vii) hierbo)

Bona fide landbou eiendomme word beperk tot daar-die eiendomme wat vir bona fide landboudoeleindes gebruik word en waar hoofsaaklik alledaagse landboudrywighede plaasvind as primêre inkomstebron vir die boer – die onus rus op die eiendenaar om afoende bewys daarvan aan die Raad

2. RATES & BUILDING CLAUSE / LIQUIDATED RE-IMBURSEMENTS

Bona fide agricultural properties are limited to properties mainly utilized for ordinary daily agricultural purposes by a farmer(s) as the primary source of income for the farmer – the responsibility lies with the owner of the property to supply the Council with conclusive proof.

CAFÉ VERGÜLT
RECEIVED

31 MAY 2016
CREDITORS DEPART

Kortings op eiendomsbelasting vir eiendomme soos in (i) hierbo:

Die toestaan van kortings is onderworpe aan die volgende perke en voorwaarde:

{Onderstaande R-skale is hersienbaar ooreenkomstig ouderdomspensioene (Staat-) soos van toepassing op

1 Julie van die betrokke boekjaar}:

- * Bruto inkomste: vanaf R 0 tot R18 000 p.j.
{40% korting op (i) hierbo}
- * Bruto inkomste: vanaf R18 001 tot R27 000 p.j.
{30% korting op (i) hierbo}
- * Bruto inkomste: vanaf R27 001 tot R36 000 p.j.
{20% korting op (i) hierbo}

Pensioenarissoe ouer as 75 jaar

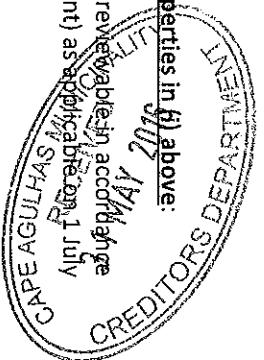
- * Brutto inkomste: vanaf R 0 tot R18 240 p.j.
{40% korting op (i) hierbo}
- * Bruto inkomste: vanaf R18 241 tot R27 360 p.j.
{30% korting op (i) hierbo}
- * Bruto inkomste: vanaf R27 361 tot R36 480 p.j.
{20% korting op (i) hierbo}
- * Bruto inkomste: R0 tot onbeperk p.j.
(10% korting op (i) hierbo)

En verder onderworpe daaraan dat:

- * aansoekjaarlik voor/op 15 Mei van die voorafgaande boekjaar ingedien word;
- * die applikant(e) die geregistreerde alleeneienaar/gesamentlike alleeneienaars moet wees van die enkelresidensiële perseel waarop slegs een woon eenheid bestaan;
- * die applikant(e) die woning self bewoon;
- * die applikant(e) 60 jaar en ouer is op 1 Julie van die betrokke boekjaar;
- * waar die woning gesamentlik besit word (eggenotes), moet minstens een van die partye 60 jaar en ouer wees op 1 Julie van die betrokke boekjaar.

Rebate on property rates for properties in (i) above:

(The scales mentioned below are revocable in accordance with old age pensions (Government) as applicable on 1 July for the said financial year



1 JULY 2011

- * Income: R 0 to R18 000 p.a.
{40% rebate on (i) above}
- * Income: R18 001 to R27 000 p.a.
{30% rebate on (i) above}
- * Income: R27 001 to R36 000 p.a.
{20% rebate on (i) above}

Pensioners older than 75 years

- * Income: R 0 to R18 240 p.a.
{40% rebate on (i) above}
- * Income: R18 241 to R27 360 p.a.
{30% rebate on (i) above}
- * Income: R27 361 to R36 480 p.a.
{20% rebate in (i) above}
- * Income: R0 to Unlimited p.a.
(10% rebate on (i) above)

Qualification for the above-mentioned rebates in (iv) above

are subject to the following:

- * applications must be submitted before 15 May of the preceding financial year;
- * applicants must be the registered owner or joint owners of a single residential site with only one residential unit on it;
- * the applicant must reside on the premises;
- * the applicant must be 60 years or older on 1 July of the Financial year;
- * where the property is jointly owned (spouses) at least one of the applicant(s) must be aged 60 years or older on 1 July of the financial year in question.

4	Belasbare eiendom wat vir vrystelling van belasting kwalifiseer: <i>Vrystelling van belasting word verleen ten opsigte van belasbare eiendom wat:</i> Volgens die wet op eiendomsbelasting Wet no 6 van 2004 en soos vervat in die Belastingbeleid wat jaarliks hersien word.	4	Immovable property qualifying for exemption from rating: <i>The following immovable property shall qualify for exemption from rating:</i> According to the municipal property rates Act no 6 of 2004 and the Council's rates policy which is reviewed annually.
5	Voorsteling vir redes (artikel 53(2) vir waardasie per erf. Slegs van toepassing op besware – nie appelsake	342.11	47.89
6	Herwaardasie versoek (artikel 78(1)(e) en (f)	684.21	95.79
	- Dorpsgebied	1 412.28	197.72
	- Landelike gebied		
390.00	780.00	1 610.00	
9.	(i) "VERWYS NA TREKKER" – TIEKS, EN (ii) ELEKTRONIESE INBETALINGS	9.	(i) "REFER TO DRAWER" CHEQUES, AND (ii) ELECTRONIC PAYMENTS
	<p>Indien tjeks "verwys na trekkter" van die bank terugontvang word, sal 'n administratiewe fooi van R200,00 onmiddellik teen die verbruiker/belastingbetaler se rekening gehef word en sal dié bedrag, plus die bedrag waarvoor die tjeks aanvanklik uitgemaak was, op aanvraag betaalbaar wees. Toekomstige betalings sal slegs in kontant aanvaar word.</p> <p>Indien 'n foutiewe of geen verwysingsnommer versprek word tydens elektroniese orbelettings nie, sal 'n administratiewe fooi van R150,00 onmiddellik teen die verbruiker/belastingbetaler se rekening gehef word en dié bedrag sal op aanvraag betaalbaar wees.</p>		<p>When a cheque marked "refer to drawer" is received from the Bank, an administrative fee of R200,00 will be levied against the rate payer/s/consumer's account and this amount and the amount of the cheque is payable on demand. All future payments must be made in cash.</p> <p>Where an incorrect reference number or no reference number was used for electronic payments, an administrative fee of R150,00 will be levied against the ratepayer's consumer's account and this amount is payable on demand.</p>
10.	BETALING VAN RENTE OP AGTERSTALLIGE REKENINGE	10.	PAYMENT OF INTEREST ON OVERDUE ACCOUNTS
	<p>(i) Behoudens die bepallings van enige verordening wat in die Munisipale gebied van Krag is of van enige ander Wet waar kragtens enige heffing of bedrag wat deur die Councillor van die Raad vastgestel is vir enige gerief, faciliteit, vermaakklikheid, uitskotting, vertoning of 'n vergadering wat deur hom ingestel of verskaf is, verskuldig en betaalbaar word op 'n</p> <p><i>RECEIVED 31 MAY 2016 CREDITORS DEPARTMENT GULF HAS MUNICIPALITY</i></p>		<p>(i) Subject to the provisions of any by-law in force in the municipal area or any other law in terms of which any charge or fee fixed by the Council for any amenity, facility, entertainment, exhibition, performance or service established or</p>

tydstip of binne 'n tydperk beoog by sodanige bepalings, is enige sodanige heffing of bedrag verskuldig en betaalbaar voor of op die vervaldatum gespesifieer in 'n rekening wat deur die raad uitgereik word.

(ii) Rente, bereken teen die prima uitleenkoers van die raad se bankier, plus een (1) persent, word verskuldig en betaalbaar op enige saldo wat uitstaande is na die vervaldatum soos gespesifieer in enige rekening by paraagraaf (i) beoog.

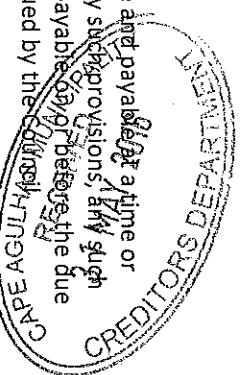
(iii) Vir die toepassing van paraagraaf (ii) word 'n gedeelte van 'n maand geag 'n volle maand te wees.

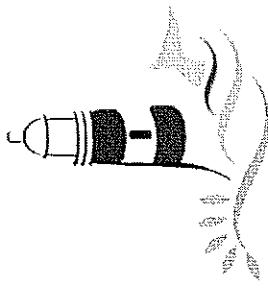
provided by it shall become due and payable at a time or within a period contemplated by such provisions, any such charge or fee shall be due and payable on or before the due date specified in an account issued by the Council's banker.

(ii) Interest, calculated at the prime rate of the Council's banker, plus one (1) percent, shall become due and payable on any balance outstanding after the date specified in any account contemplated by (i) above.

(iii) For the purposes of (ii) above a part of a month shall be deemed to be a month.

Note: If any discrepancies occur between the English and Afrikaans text of these tariffs, the Afrikaans text has preference and is applicable.





KAAP AGULHAS MUNISIPALITEIT
CAPE AGULHAS MUNICIPALITY
U MASIPALA WASCAPE AGULHAS

KAAP AGULHAS MUNISIPALITEIT / CAPE AGULHAS MUNICIPALITY

BYLAAG B / APPENDIX B: DIVERSE / SUNDRIES

T A R I E W E / T A R I F F S

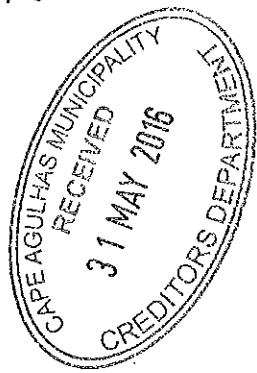
2016/2017

If any discrepancies occurs between the English and Afrikaans text of these tariffs,
the Afrikaans text has preference and is applicable.



TARIEWE: 2016/17

TARIFFS: 2016/17



Inwoners van KAM / Inhabitants of CAM {14% BTW ing}	Nie- Inwoners / Non-in- habitants of CAM {14% VAT incl}
---	---

{Tariewe sluit 14% BTW in}

R R

1. BEGRAAFPLAASGELDE

Perseelkostes:

Enkelgrafperseel (per enkelgraf of ekstra-dieptegat)
Muur van herinnering – per steen (verassing)

Nota:

(a) Die grawe en heroopmaak van grafte en/of die voorsiening/vervanging van betonblokke word deur die oorlewende(s) en/of die begrafnisondernemer gereel en gedoen.

(b) Geen vooruitbesprekings van grafte en/of Muur van Herinnering sal aanvaar word nie (UBK 28/09/2004)

(c) Slegs enkelgrafte en dubbeldiepte (8 voet) grafte sal toegeken word (UBK 28/09/2004)

2. BIBLIOTEEKDIENSTE

2.1 Bibliotekboetes:

Verlore lewersakkie/-kaarte:

Handstelsel (per sakkie)

Gerekkenaarde (per kaart)

(b) Boetegelde vir boeke, tydskrifte en laserskrywe (per week of gedeelte)

2. LIBRARY SERVICES

2.1 Library Fines:

Lost memberships/sleeves/cards:

Manual system (per sleeve)

Computerised system (per card)

(b) Fine for books, magazines and CDs (per week or portion thereof)

(c)	Boetegelde vir video's en dvd's (per dag)	3.00	(Maks. R20)	(c) Fine for video's and DVDs (per day)
(d)	Fotostate (slegs van biblioteekmateriaal & skoolprojekte)	1.00	(d) Photocopies (of library material & school projects only)	
(e)	Fotostate (van nie-biblioteekmateriaal)	2.00	(e) Photocopies (of non-library material)	
(f)	Internetsoektote (per bladsy)	2.00	(f) Internet searches (per page)	
2.2	Bespreking van biblioteekmateriaal (per item)	4.50	2.2 Reservation of library material (per item)	
2.3	Tydelike leners (besoekers) deposito (per boek)	55.00	2.3 Temporary lenders (visitors) deposit (per book)	
2.4	Biblioteeksale (per geleenthed)		2.4 Library Halls (per event / occasion – max 2 days)	
	Kunsuitstallings, tentoonstellings, ens. (vir winsbejag) vir meer as 5 uur/dag:		Art exhibition, exhibitions etc (profit-orientated) for more than 5 hours/day:	
	- plaaslike inwoners	295.00	- local residents	
	- nie-plaaslik (huurders nie woonagtig in KAM)	760.00	- people not resident in Cape Agulhas Municipal area	
	Kunsuitstallings, tentoonstellings, ens. (vir winsbejag) vir minder as 5 uur per dag:		Art exhibition, exhibitions etc (profit-orientated) for less than 5 hours/day:	
	- plaaslike inwoners	155.00	- local residents	
	- nie plaaslik (huurders nie woonagtig in KAM)	490.00	- non-residents (not staying in CAM)	
	Kunsuitstallings en tentoonstellings (opvoedkundig – nie vir winsbejag nie)	115.00	Art exhibition, exhibitions etc (educational, non-profit seeking)	
	Welsyns- & diensorganisasies, sport-, kerkorganisasies en kerke	115.00	Charity and welfare organisations, sports; church organisations and churches	
3.	RAADSEENDOMME: DIVERSE VERHURINGS		3. COUNCIL PROPERTY: SUNDRY HIRING / LETTING	
3.1	Diverse verhurings:		3.1 Napier	
(a)	Weidingsregte per permit per erf	190.00	(a) Grazing rights per permit per erf	
(b)	Meentgrond: weidings-/perdekampe per jaar	515.00	(b) Commonage: grazing/horse camps per year	
(c)	Perdekamp (Napier): per perd per maand (maks. 2 perde per persoon)	90.00	(c) Horse camp (Napier): per month per horse (max. 2 horses per person)	
(d)	Skutgelde:		(d) Pound monies:	
	Per dag per perd, donkie, horingvee, volstruis of vark	165.00	Per day per horse, donkey, horned animals, ostrich or pig	
	CAPE: per dag per skaap of bok	90.00	Per day per sheep or goat	
	Per dag per hond	80.00	Per day per dog	
(e)	Diverse verhurings:		Hiring: Sundries	

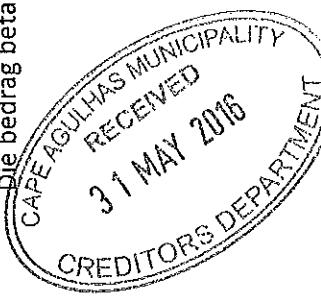


(i)	"Harde kopie" van Raads-/UBK agendas, notules, waardasierol, GOP, ens.	320.00	Per hour of gedeelte
(h)	"Harde kopie" van Raads-/UBK agendas, notules, waardasierol, GOP, ens.	355.00	Per hour of gedeelte
(g)	Verstrekking van inligting:	475.00	<ul style="list-style-type: none"> - ten opsigte van die nagaan van enige inhoudsopgawe van 'n rekening, register, ens. - vir insae in enige akte, dokument of tekening of besonderhede in verband daar mee - ten opsigte van die nasporing van inligting waarin geld vir sodanige nasporing nie hierbo voorgeskryf word nie: per uur of gedeelte
(f)	Oorskrydingsfooie:	250.00	Per dag/day
(e)	Nuwe kontrakte en by hernuwing van 'n kontrak:	175.00	<ul style="list-style-type: none"> - 'n minimum jaarlikse fooi van
(d)	Rekenaardrukstukke (bv. Adreslyste, ens)	100.00	<ul style="list-style-type: none"> - per bladsy
(c)	Fotostate (A4) – per afskrif	4.80	<ul style="list-style-type: none"> Fotostate (A3) – per afskrif
(b)	Faksie (per A4-bladsy)	4.80	<ul style="list-style-type: none"> Faksie (per A4-bladsy)
(a)	Waardasiesertifikate (per sertificaat)	100.00	<ul style="list-style-type: none"> Uitklaringsertifikate (per sertificaat)
4.	ADMINISTRASIE	100.00	
(g)	Circus/fun fair and similar events	55.00	
(f)	Council Chambers to Public	200.00	Per dag/day
(e)	Council Chambers and Kitchen to Public	250.00	Per dag/day
(d)	Local mobile informal traders	190.00	Per dag/day
(c)	Non-Local mobile informal traders	2065.00	Per dag/day
(b)	Pigsty (including water consumption) per pig	55.00	Per Jaar/year
(a)	Sirkus/vermaakparkie en soortgelyke geleenthede	1035.00	Per Jaar/year
4.	ADMINISTRATION	115.00	Per month
(g)	Informal trading sites	35.00	Per dag/day
(f)	Informal trading sites per day	85.00	Per dag/day
(e)	Hawker sites in coastal towns during December/Januarie	85.00	Per Jaar/year
(d)	Local mobile informal traders	190.00	Per dag/day
(c)	Non-Local mobile informal traders	2065.00	Per dag/day
(b)	Pigsty (including water consumption) per pig	55.00	Per Jaar/year
(a)	Sirkus/fun fair and similar events	1035.00	Per Jaar/year

(i)	Elektroniese kopie van Raads-/UBK agendas, notules, waardasierolle, GOP, ens	200.00	(Per "CD")	(j)	Electronic copies of Council/EMC agendas, minutes, valuation roll, IDP, etc.
5.	<u>BOUAFDELING/STADSBEPLANNING</u>			5.	<u>BUILDING / TOWN PLANNING</u>
5.1	<u>Bouplanfouie:</u>			5.1	<u>Building plan fees:</u>
5.1.1	<u>Nuwe geboue:</u>			5.1.1	<u>New building:</u>
(a)	- Ondergeskikte bouwerk en residensiële geboue tot 'n maksimum oppervlakte van 15 m ²	420.00		(a)	- Secondary building and residential building to a maximum area of 15 square metre
	- PLUS: Rioolinspeksiegeld	475.00			- PLUS: Sewerage inspection fees
(b)	- Basiese fook (ander geboue & residensiële groter as 15 m ²)	450.00		(b)	- Basic fee (other buildings & residential not greater than 15 m ²)
	- PLUS: 'n fook per m ² van die nuwe gebou (stoorgebou uitgesluit)	20.00			- PLUS: a Fee per 15 sq. m for a new building (outbuildings excluded)
	Rioolinspeksiegeld	475.00			Sewerage inspection fee
	Stoorgebou – 'n fook per m ²	9.00			Outbuildings – a fee per m ²
	Maksimum fook per bouplan	70 000.00			Maximum fee per building plan
(c)	Uitklaarsertifikate uitreik op alle wettige geboue op erf en oor bouplanne beskik	295.00		(c)	Clearance certificate issued to all legal buildings on site and building plans
	- Herinspeksie	240.00			- Re-inspection
(d)	Aansoek om "small boilers" te bedryf (soos by slagpale vir verbranding)	2 955.00		(d)	Application for small boilers to operate (such as abattoirs for burning)
	- Hernwingsfouie vir "small boilers"	2 410.00			- Renewal Fee "small boilers"
(e)	Aansoek om uitstel vir goedkeuring van goedgekeurde boulan. 50% van oorspronklike planfouie			(e)	Application for extension of approval of approved plans. 50% of original plan fees
5.1.2	<u>Aanbouings aan bestaande geboue:</u>			5.1.2	<u>Additions to existing buildings:</u>
(a)	- Basiese fook	450.00		(a)	- Basic fee
	- PLUS: 'n fook per m ² van die aanbouing	20.00			- PLUS: A fee per m ² of the addition
	Stoorgebou – 'n fook per m ²	9.00			Outbuildings – a fee per m ²
	Rioolinspeksiegeld	475.00			Sewerage inspection fee

(b)	Kleinwerksperspermit (binne veranderings) - PLUS: Rioolinspeksiegelde	420.00 475.00	(b)	Small work permit (internal changes) - PLUS: Sewerage inspection fees
(c)	Oorskryding van boulyne	1 238.00	(c)	Exceeding building lines
(d)	Riool: per her-inspeksie	475.00	(d)	Sewerage: per re-inspection
(e)	Herinspeksiegelde as gevolg van die nie-nakoming/voldoening aan wetgewing/regulasies en/of vereistes tydens die eerste inspeksie uitgewys)		(e)	Re-inspection fee due to the non-compliance with legislation/regulations and or requirements during the first inspection
(f)	Beskadigingsdeposito	475.00 1 292.00	(g)	Damages deposit
5.2 Bouplanafdrukke:				
	Fotostate / Planafdruk A0	Swart/Wit	Kleur/Color	
	Fotostate/Planaafdruk A1	103.00	167.00	
	Fotostate/planafdruk A2	77.00	110.00	
	Fotostate/Planaafdruk A3 (fotostaat)	40.00	55.00	
	Fotostate/planafdruk A4 (fotostaat)	5.50	27.00	
	Erfuitleg – A4	2.90	15.00	
		40.00		
5.2 Building plan copies:				
	Photocopy/Plan copy A0	1	1	
	Photocopy/Plan copy A1	1	1	
	Photocopy/Plan copy A2	1	1	
	Photocopy/Plan copy A3 (photocopy)	1	1	
	Photocopy/Plan copy A4 (photocopy)	1	1	
	Site plan – A4	1	1	
5.3 Aansoek:				
	Aansoek om vergunningsgebruik	1 238.00	Application for consent use	
	Aansoek om hersonering	1 238.00	Application for rezoning	
	Aansoek om opheffing van beperkings/titelvoorraarde	1 238.00	Application for revoke of restrictions/title conditions	
	Aansoek vir 'n huiswinkel	305.00	Application for a house shop	
	Wysigingsaansoek	1 238.00	Alteration of application	
	Oprigting van 'n advertensieteken/toerismeteken	450.00	Erecting an advertising/tourism sign	
	Oprigting van 'n advertensieteken/toerismeteken (op vullishouer)	274.00	Erecting an advertising/tourism sign (refuse bin)	
	Aansoek besigheidslisensie (Wet op Besighede)	25.00	Application of business licence (Act on Business)	
	Smouslisensies	10.00	Application of hawker licence	

Aansoek vir okkupasiesertifikaat vir ou/lank reeds geboude geboue	500.00	Application for certificate of occupancy for old / long built buildings
Onderverdelings: Aansoek vir		
- vir die eerste erf per onderverdeling	1 238.00	Subdivisions: - for the first erf per subdivision
- vir elke bykomende erf	125.00	- for each additional erf
5.4 Afwykings:		
5.4.1 Afwykings	1 238.00	5.4 Deviations: 5.4.1 Deviations
5.4.2 Advertering in plaaslike koerante	2 300.00	5.4.2 Advertising in local paper
Advertering in provinsiale koerante	320.00	Advertising in Provincial Paper (Gazette)
Advertering in Nasionale Koerant		Advertising in Government paper
Stuur van regstreerde briewe	46.00	Sent register letter
5.5 Diverse fees:		
Motorinrit – enkel (3m) (of gedeelte daarvan)	4 443.00	5.5 Sundry fees: Vehicle entrance (per single entrance or part thereof)
Motorinrit – dubbel (6 m) (of gedeelte daarvan)	6 760.00	Vehicle entrance (per double entrance or part thereof)
Verkoop van sand per kubieke meter	190.00	Sale of sand per cubic metre
Bome: kort rye	77.00	Trees: Short lane
Bome: lang rye	305.00	Trees: long lane
Sparre: kort rye	60.00	Pole / Dropper: Short lane
Sparre: lang rye	220.00	Pole / Dropper: long lane
Privaatwerk en werktuighuur		Private work and hiring of implements / machinery
Huur van kleingereedskap per uur		Hiring of small machinery / tools implements
Huur van laajgraaf per uur		Hiring of digger loader per hour
5.6 Plakkaatdeposito's:		
- per plakkaat (nie-politieke doeleindes)	12.00	5.6 Poster deposits: - per poster (for non-political purposes)
- per plakkaat (politieke doeleindes & verkieulings)		- per poster (for political purposes and elections)
Die bedrag betaal minus R150 word as deposito beskou		The amount paid minus R150 is the deposit



(Deposit word gedeeltelik of geheel verbeur verklaar indien die aansoeker(s) nie ten volle voldoen aan die voorwaardes vir die aanbring van plakkate nie)

(Deposit forfeitable if the applicant does not comply with the relevant conditions)

Eiendomsagente
Deposit betaalbaar om bord te vertoon per dorp
Onwettige bordे verwydering per geval

258.00
77.00

Estate Agents
Deposit payable to display boards per town
Illegal boards removal per case

5.7 Skut- en stoorgeld (verlate voertuie, ens.)

- Skutfooi
- Stoorgeld per dag

{Alle inslepkoste (in die geval voertuie), plus vyftien (15) persent administrasiekoste, is betaalbaar voordat die geskutte item in ontvangs geneem kan word}.

375.00
45.00

5.7 Pound and Storage fees (abandoned vehicles)

- Pound fee
- Storage fee per day

{All recovery costs (vehicles), plus fifteen (15) percent administration costs, is payable before the item is received.}

5.8 Verkeer: Begeleidingsdienste – per uur en per beamppte

- aangevra deur organisasie/instansie met winsbejag;
per uur/baampte
- aangevra deur organisasie/instansie sonder winsbejag –
per uur/baampte

350.00
190.00

5.8 Traffic escort services – per hour and per official

- requested by organisation/institution with profit-seeking
- requested by organisation/institution with non-profit-seeking

5.9 Verhuring van die Raad se masjienerie

Graafmasjien per uur of gedeelte van 'n uur
Riooltrok 5000 liter per uur of gedeelte van 'n uur
Watertrok 5000 liter per uur of gedeelte van 'n uur
Riooltrok 8000 liter per uur of gedeelte van 'n uur
Laaigraaf per uur of gedeelte van 'n uur
3 Kub Meter Tipper per uur of gedeelte van 'n uur
6 Kub Meter Tipper per uur of gedeelte van 'n uur
Jetcleaner per uur of gedeelte van 'n uur
1 Kub Meter bakkie per kilometer

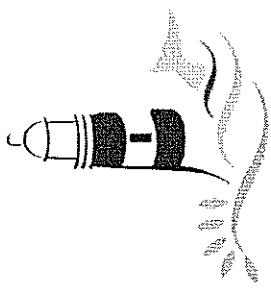
440.00
420.00
420.00
550.00
550.00
320.00
420.00
240.00
8.00

5.9 Hire out of Council's machinery

Digger per hour or part of an hour
Sewerage truck 5000 liters per hour or part of an hour
Water truck 5000 liters per hour or part of an hour
Sewerage truck 8000 liters per hour or part of an hour
Front-end loader per hour or part of an hour
3 Cub meter Tipper per hour or part of an hour
6 Cub meter Tipper per hour or part of an hour
Jetcleaner per hour or part of an hour
1 Cub meter pick-up per kilometer

Note: If any discrepancies occur between the English and Afrikaans text of these tariffs, the Afrikaans text has preference and is applicable.





KAAP AGULHAS MUNISIPALITEIT
CAPE AGULHAS MUNICIPALITY
U MASIPALA WASECAPE AGULHAS

KAAP AGULHAS MUNISIPALITEIT / CAPE AGULHAS MUNICIPALITY

BYLAAG C / APPENDIX C

T A R I E W E / T A R I F F S

2016/2017

VERHURING VAN SALE & GERIEWE / RENTING OF HALLS AND AMENITIES

VAKANSIE-OORDE / HOLIDAY RESORTS

*If any discrepancies occurs between the English and Afrikaans text of these tariffs,
the Afrikaans text has preference and is applicable.*



(Tariewe sluit 14% BTW in / VAT at 14% included)

VERHURING VAN SALE & GERIEWE

111

Tariewe sluit 14% BTW in

VERHURING VAN SALE & GERIEWE TARIEWE 2016/2017		RENTING OF HALLS AND AMENITIES TARIFFS: 2016/2017					
		Bredasdorp Gemeenskap- saal Community Hall	Bredasdorp Nelson Mandela Saal / Hall	W'Krans Gemeenskap- saal Community Hall	Napier Grobbelaar & Nuwerus Halls	Struisbaai Gemeenskap- saal Community Hall	Protem Gemeen- skapsaal Community Hall Klipdale Saal
1. Saalverhurings (per geleentheid – maks. 2 dae)		1. Hiring of Halls (per event – max 2 days)					
(a)	Onthale, huweliksonthalte en handelsuitstalling (veilings ens. ingesluit)	845.00	335.00	180.00	180.00	120.00	(a) Receptions, marriages and exhibitions, auctions, etc.
	- plaaslike huurders	1 690.00	670.00	360.00	360.00	240.00	- local residents
	- nie-plaaslik (huurders nie woonagtig in KAM)						- People not resident in CAM area
(b)	Danse, Konserte, opvoerings, opvoed-kundige uitstallings, kongresse, lesings en nie-politieke vergaderings	845.00	360.00	215.00	215.00	120.00	(b) Dances, Concerts, educational exhibitions, conferen-ces, meetings and non-political meetings
	- plaaslike huurders	1 810.00	720.00	430.00	430.00	240.00	- local residents
	- nie-plaaslik (huurders nie woonagtig in KAM)						- People not resident in CAM area
(c)	Openbare politieke vergaderings	780.00	480.00	300.00	300.00	300.00	(c) Public political meetings
(d)	Byeenkomste van organisasies sonder wins-bejag (opvoedkundig, liefdadigheid, kerke, sportliggame/- klubs en diensorganisasies)	215.00	85.00	85.00	85.00	120.00	(d) Meetings of non-profit-seeking organisations (educational, welfare-, charity, sports clubs, service organisations, etc.)
	- plaaslike huurders	430.00	240.00	240.00	240.00	240.00	- local residents
	- nie-plaaslik (huurders nie woonagtig in KAM)						- People not resident in CAM area
(e)	Huur van kombuisgeriewe (per geleentheid)	495.00	290.00	Nie beskikbaar	290.00	Nie beskikbaar	(e) Renting of kitchen facilities (per event)
							Renting of kitchen facilities (per event)

(f)	Huur van breekware & eetgerei (per stel van 50) – glase en bekers uitgesluit	110.00	110.00	Nie beskikbaar	110.00	Nie beskikbaar	110.00	(f)	Renting of kitchen utensils and crockery (1 set of 50), excluding glasses and jugs
(g)	Opelugdienste/kerkdienste (Meent/openbare oop ruimtes)	60.00	60.00	60.00	60.00	60.00	60.00	(g)	Open-air church services (common land/public open spaces)
	- Nie-inwoners	140.00	140.00	140.00	140.00	140.00	140.00		- Non-resident
	- Filmmakers per dag	1 205.00	1 205.00	1 205.00	1 205.00	1 205.00	1 205.00		- Film makers per day
	- Troues/verjaarsdae per geleenthed	650.00	650.00	650.00	650.00	650.00	650.00		- Marriages/birthdays per event
(h)	Breekkadedeposito: terugbetaalbaar indien geen skade aangerig is nie en waar die gebou/terrein in 'n skoon en netjiese toestand teruggehandig word (sleutels ingesluit)	1 085.00	480.00	300.00	300.00	300.00	455.00		

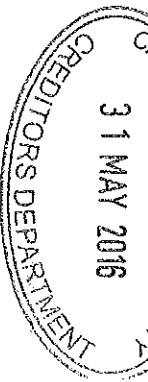
Nota: Die Saame & APO Sale word per kontrak verhuur

Note: The Saame & APO Halls are rented contract



							RENTING OF HALLS AND AMENITIES
2. SPORTGRONDE & KLUBHUIS (per geleenheid)	Bredasdorp Parkstraat Park Street	Klipdale	Bredasdorp Sportkomplek Sports Complex	Napier	Struisbaai	W'Krans	
(a) Opyoedkundige-, Liefdadigheidsfunkies & Kerkbasaars	120.00	155.00	120.00				2. SPORTGROUNDS & CLUB HOUSE (PER EVENT)
(b) Danse	420.00	640.00	420.00				(a) Educational, Charity-, Welfare events and Church bazaars
(c) Huweliks- & ander onthale en openbare veilings	260.00	540.00	260.00				(b) Dances
(d) Sportbeoefening & -vergaderings	85.00	85.00	85.00				(c) Marriage- and other receptions, public auctions
(e) Kombuis		290.00					(d) Sport activities and -meetings
(f) Vergaderings/werkswinkels/seminare		120.00	155.00	120.00			(e) Kitchen
(g) Eetgeree (per stel van 50 of gedeelte)			110.00				(f) Meetings, workshops, seminars
(h) Snoepie	85.00	85.00	85.00				(g) Eating utensils (per set of 50 or part thereof)
(i) Baandeposito	430.00	430.00	430.00	430.00			(h) Tuck shop
(j) Breekskadedeposito	480.00	480.00	720.00	480.00			(i) Field deposit
(k) <u>Affiliasiegelde:</u> - per skool of per volwasse sportklub per jaar {Tarief 2(d) is nie van toepassing op geaffilieerde sportklubs nie}	1 445.00	1 445.00	1 445.00	1 445.00	1 445.00	1 445.00	(k) <u>Affiliation fees:</u> - per school or per adult sports club per yr {Tariff 2(d) not applicable to affiliated sports clubs}
Note: If any discrepancies occur between the English and Afrikaans text of these tariffs, the Afrikaans text has preference and is applicable.							

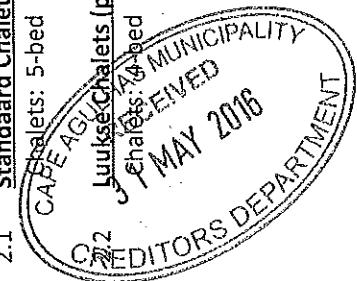
31 MAY 2016



31 MAY 2016

14% BTW INGESLUIT / 14% VAT INCLUDED

<u>VAKANSIE-OORDE</u> <u>TARIEWE 2016/2017</u>		<u>HOOG</u> <u>HIGH</u>		<u>MEDIUM</u> <u>MEDIUM</u>		<u>BUITE</u> <u>OUTSIDE</u>		<u>HOLIDAY RESORTS</u> <u>TARIFFS 2016/2017</u>	
		2016/2017		Maart/Apr		2016/2017			
Onderstaande Gelde is streng vooruitbetaalbaar:		01/12/16 – 18/01/17		Skoolva- kansie & paasnaweek		Res van die jaar			
		R	R	R	R	R	R		
1.	<u>STRUISBAAI, L'AGULHAS & W'KRANS</u>							1.	<u>STRUISBAAI, L'AGULHAS & W'KRANS</u>
1.1	Standaard Chalets (per nag):							1.1	Standard Chalets (per night):
	Chalets: 4-bed	600.00	540.00			420.00			Chalets: 4-bed
	Chalets: 6-bed	865.00	795.00			630.00			Chalets: 6-bed
1.2	Luukse Chalets (per nag):							1.2	Luxury Chalets (per night):
	Chalets: 4-bed	810.00	720.00			600.00			Chalets: 4-bed
	Chalets: 6-bed	1 145.00	1 025.00			845.00			Chalets: 6-bed
1.3	Woonwastaanplekke (per nag):							1.3	Camping sites (per night):
	Staanplek (SONDER elektrisiteit) maks. 6 personne/plot	180.00	155.00			130.00			Camping sites (WITHOUT electricity) – max 6 people per plot:
	Staanplek (MET elektrisiteit) maks 6 persone/plot	215.00	180.00			155.00			Camping sites with electricity – max 6 people per plot
2.	<u>SUIKERBOSSIE (BREDASDORP), NAPIER & STRUISBAAI-NOORD</u>							2.	<u>SUIKERBOSSIE (BREDASDORP), NAPIER & STRUISBAAI NORTH</u>
2.1	Standaard Chalets (per nag):							2.1	Standard Chalets (per night):
	Chalets: 5-bed	445.00	360.00			265.00			Chalets: 5-bed
2.2	Luukse Chalets (per nag): - SUIKERBOSSIE							2.2	Luxury Chalets (per night): - SUIKERBOSSIE
	Chalets: 7-bed	555.00	530.00			360.00			Chalets: 4-bed

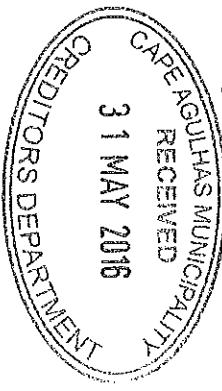


2.3	<u>Woonwastaanplekke (per nag):</u> Staanplek (SONDER elek) – maksimum 6 persone/plot Staanplek (MET elek) – maksimum 6 Persone/plot	155.00	130.00	95.00
		170.00	155.00	130.00
<u>ONDERSTAANDE GELDE IS STRENG VOORUITBETAALBAAR</u>				
<u>SUIKERBOSSIE (BDORP), L'A, WHK, STRUISBAAI & STRUISBAAI-NOORD</u>				
3.	<u>DIVERSE TARIEWE:</u>			
3.1	Additional persone (Chalets maksimum 2 persone)	R 85.00	3.1	SUNDAY TARIFFS:
3.2	Additional persone (woonwastaanplek: maksimum 2 persone)	R 50.00	3.2	Additional people (chalets – maximum 2 people per chalet)
3.3	<u>Dagkampeerders:</u>		3.3	Additional people (camping site – maximum 2 people per site)
	- per volwasse persoon/dag	R 12.00		<u>Daycampers:</u>
	- per skoolgaande kind/dag	R 3.60		- per adult person per day
	- per voertuig/dag (maksimum 14 persone)	R 60.00		- per scholar per day
	- per taxi/bus per dag (meer as 14 persone)	R420.00		- per vehicle per day (maximum 14 persons)
				- per taxi/bus per day (maximum 14 people)
2.4	<u>Deposito vir breekskade, sleutels en elektroniese toegangskaart</u>		3.4	<u>Deposit for damages, keys and electronic admission cards:</u>
	- Chalets	R360.00		- Chalets
	- Woonwakampeerders	R120.00		- Caravan campers
3.5	Huur van beddegoed (per verhuring)	R 25.00	3.5	Renting of bedding (per bed)
3.6	Badtarief vir nie-kampeerders per persoon	R 70.00	3.6	Bathing tariff for non-campers per person
4.	<u>KORTINGS TOESTAANBAAR (SLEGS BUITE-SEISOEN: TARIEWE 1 & 2</u>		4.	<u>REBATES GRANTED (OUT OF SEASON ONLY): TARIFFS 1 & 2</u>
	- Pensioenarisie: Chalets en woonwastaan-plekke (minimum ouderdom van 60 jaar)	Buite seisoen – 25% afslag Outside season – 25% discount		- Pensioners: Chalets % caravan sites (minimum age of 60 years)
	- Georganiseerde groepe (slegs vir woonwa- Saamtrekke – minimum 6 woonwaens)	Buite seisoen – 25% afslag Outside season – 25% discount		- Organised groups (only for caravan groups – Minimum 6 caravans)

FEES ARE PAYABLE STRICTLY IN ADVANCE

Camping sites (per night):
Camping sites (per night): without electricity maximum 6 persons per site
Camping sites (per night): with electricity – maximum 6 persons per site

2.3 Camping sites (per night):
Camping sites (per night): without electricity maximum 6 persons per site
Camping sites (per night): with electricity – maximum 6 persons per site



WINTER AFSLAG (MEI TOT AUGUSTUS)**WINTER SPECIALS (MAY TO AUGUST*)**

20% afslag op Buite Seisoen Tariefe
(Chalets & Staanplekke)

20% discount on Outside Season Tariffs
(Chalets & Camping Site)

Tarief: R1 500,00 per maand slegs vir staanplekke
(Minimum van 1 maand & maksimum van 3 maande)

Tariffs: R1 500,00 per month for Camping Sites only
(Minimum of 1 month and maximum of 3 months)

NOTE:

(a) Gelde is vooruitbetaalbaar om besprekings te bevestig.
(b) Chalets en woonwastaanplekke is beskikbaar vanaf 12:00 op die dag van aankoms en moet uiterlik om 10:00 op die dag van vertrek, ontruum word.
(c) Die deposito sal verbeur word indien die sleutels/toegangskaart nie op die dag van vertrek teruggehandig word nie. Enige breekskade en/of verlore items sal ook van die deposito verhaal word en 'n rekening sal gelever word vir die balans van die skade, indien enige.

Kansellasié van besprekings moet skriftelik geskied en sal soos volg hanteer word:

(i) In geval van ernstige siekte of dood van naasbestaandes moet skriftelike bewys daarvan voorgelé word en sal die geldie reeds betaal, terugbetaal word nadat 'n 15% administrasiefooi afgetrek is;
(ii) In ander onvoorsiene/onvermydelike omstandighede wat skriftelik gemitteer is (met stawende bewyse daarvan) wat na die oordeel van die Municipale Bestuurder voldoende meriete het, sal die geldie reeds betaal, terugbetaal word nadat 'n 15% administrasiefooi afgetrek is;
(iii) Kansellasié seens enige ander omstandighede moet die Raad minstens sestig (60) dae voor die bespreekte aanvangsdatum bereik in welke geval die geldie reeds betaal, terugbetaal word nadat 'n 15% administrasiefooi afgetrek is.

(iv) Geen geldie sal terugbetaal word in ander omstandighede as dié hierbo genoem nie.

(a) Fees are payable in advance to confirm reservations.
(b) Chalets and camping sites is available from 12:00 on the day of arrival and must be vacated no later than 10:00 on the day of departure.
(c) The deposit will be withheld by the Council if the admission card/key is not handed in by the visitor on the time of departure and/or any damages will be deducted from the deposit and the balance for the repair of the damaged will be demanded by supplying an account.

Cancellation of reservations must be done in writing and shall be dealt with as follows:

(i) In the event of serious illness or death of a close relative written proof of this must be supplied and the monies will be refunded after deduction of a 15% administrative fee.
(ii) In other unforeseen/unexpected circumstances, motivated in writing (including written substantiation thereof) which, to the discretion of the Municipal Manager, have sufficient merit, the monies paid will be refunded after deduction of a 15% administrative fee.
(iii) Cancellation of reservations under any other circumstances must be submitted in writing at least sixty (60) days before the reservation arrival date – in this respect all fees paid will be refunded after deduction of a 15% administrative fee.
(iv) No refund will be made in circumstances other than in (i), (ii) and (iii) above.

Note: If any discrepancies occur between the English and Afrikaans text of these tariffs, the Afrikaans text has preference and is applicable.





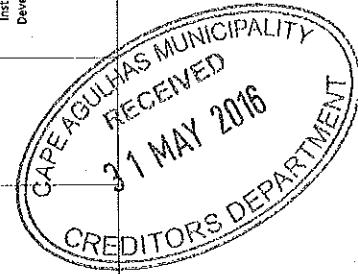
Appendix “B”

SBIP

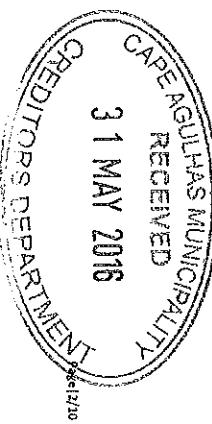




Project ID	Project Name	Project Description	Budgeted Amount	Actual Amount	Remaining Budget	Completion Status	Last Update	2016/17		2017/18	
								Actual	Target	Actual	Target
1	Community services	Housing	Basic Service Delivery	Development and regular maintenance of bulk infrastructure such as roads, storm water networks, potable water networks, waste water treatment plants, land and integrated human settlements	500 000 000	Human Settlement Plan reviewed and submitted to Council for approval	All	1	0	0	1
2	Community services	Housing	Basic Service Delivery	Development and regular maintenance of bulk infrastructure such as roads, storm water networks, potable water networks, waste water treatment plants, land and integrated human settlements	Number of serviced sites	6	864 in total for the complete project	Completion certificate and Final payment documents	Carry Over	Number	300
3	Community services	Housing	Basic Service Delivery	Development and regular maintenance of bulk infrastructure such as roads, storm water networks, potable water networks, waste water treatment plants, land and integrated human settlements	Number of serviced sites	5	453 houses for the total project	Completion certificate and Final payment documents	Carry Over	Number	20
4	Community services	Community and Social Services	Municipal Transformation and Institutional Development	Establishing a functional municipality that can deliver on the IDP priorities, implement policies that will facilitate transformation, effective staff structure, general management practices and training	Complete the staff area expansion of Bredasdorp Library by 30 June 2017	Bredasdorp Library staff area expansion completed	All	New capital project for 2016/17	Completion certificate and Final payment documents	Carry Over	1
5	Community services	Community and Social Services	Municipal Transformation and Institutional Development	Establishing a functional municipality that can deliver on the IDP priorities, implement policies that will facilitate transformation, effective staff structure, general management practices and training	Obtain full Blue Flag status for Duiker Street, Beach Struisbaai by 30 November 2016	Full Blue Flag status received for Duiker Street, Beach Struisbaai	All	1	Receipt of the Blue Flag from WESSA	Carry Over	0
6	Community services	Community and Social Services	Municipal Transformation and Institutional Development	Establishing a functional municipality that can deliver on the IDP priorities, implement policies that will facilitate transformation, effective staff structure, general management practices and training	Upgrade (new tarmac, paving, upgrade of ablution + lock) the Amstion Sport Complex by 30 June 2017	Complete the upgrade of the Amstion Sport Complex	6	New capital project for 2016/17	Completion certificate and Final payment documents	Carry Over	1
7	Community services	Community and Social Services	Municipal Transformation and Institutional Development	Establishing a functional municipality that can deliver on the IDP priorities, implement policies that will facilitate transformation, effective staff structure, general management practices and training	Construction of a Classroom at Nelson Mandela Hall by 30 June 2017	Classroom at Nelson Mandela Hall completed	All	New capital project for 2016/17	Completion certificate and Final payment documents	Carry Over	1



Objectives	Strategic Objectives	Operational Objectives	Performance Indicators	Target	Actual	Performance	Comments	Budget	Actual	Performance	Comments	Budget	Actual	Performance	Comments	Budget	Actual	Performance	Comments	
8	Corporate Services	Planning and Development	Local Economic Development	Create FTE's through government expenditure with the EPWP by 30 June 2017	Number of FTE's created	All	40	Temporary employment contracts signed	Accumulative	Number	40	0	0	0	0	40	0	0	0	
9	Corporate Services	Finance and Administration	Municipal Transformation and Institutional Development	Establishing a functional municipality that can deliver on the IDP priorities, implement policies that will facilitate transformation, effective staff structure, general management practices and training	Number of people from employment equity target groups employed in the three highest levels of management	All	1	letter of appointment	Last Value	Number	1	0	0	0	0	1	0	0	0	
10	Corporate Services	Finance and Administration	Municipal Transformation and Institutional Development	Establishing a functional municipality that can deliver on the IDP priorities, implement policies that will facilitate transformation, effective staff structure, general management practices and training	The percentage of the municipality's operational budget actually spent on implementing its workplace skills plan by 30 June 2017 (Actual amount spent on training / total operational budget (Actual))	% of the operational budget spent on training	All	8%	Expenditure report from SAIRAS	Last Value	Percentage	8	0	0	0	0	0.8	0	0	0
11	Corporate Services	Finance and Administration	Municipal Transformation and Institutional Development	Establishing a functional municipality that can deliver on the IDP priorities, implement policies that will facilitate transformation, effective staff structure, general management practices and training	Limit Vacancy rate to less than 10% of budgeted post by 30 June 2017 ((Number of funded posts vacant / total number of funded posts) x100)	% Vacancy rate	All	10%	Report from HR system	Reverse Last Value	Percentage	10	0	0	0	0	0	0	0	0
12	Corporate Services	Finance and Administration	Municipal Transformation and Institutional Development	Establishing a functional municipality that can deliver on the IDP priorities, implement policies that will facilitate transformation, effective staff structure, general management practices and training	Implement the individual performance and incentive policy in respect of year-end and mid-year evaluations of all personnel by 30 September 2016 and 31 March 2017	% of personnel for whom the individual PIs and incentive Policy was implemented in respect of year end and mid-year evaluations of all personnel	All	New key performance indicator for the 2016/17 financial year	Signed personnel evaluations	Stand-alone	Percentage	100	100	0	100	0	0	0	0	0
13	Corporate Services	Planning and Development	Local Economic Development	To facilitate economic development by creating a conducive environment for business development and unlock opportunities to increase participation amongst all sectors of society in the mainstream economy to ultimately create decent job opportunities	Review the Spatial Development Framework (SDF) of the municipality by 31 March 2017	SDF reviewed	All	New key performance indicator for the 2016/17 financial year	Indicator for the 2016/17 financial year	Signed personnel evaluations	Stand-alone	Percentage	100	100	0	100	0	0	0	0
14	Financial Services	Finance and Administration	Municipal Financial Viability and Management	To facilitate the holistic development of people, expand the safety net for vulnerable groups and implements sustainable programmes to improve their livelihoods	Number of formal residential properties that receive piped water (credit and prepaid water) that is connected to the municipal water infrastructure network and billed for the service as at 30 June 2017	Number of residential properties which are billed for water or have pre paid meters	All	853	Statement 2016-2017™ excel spreadsheet	Proof of submission to Council	Last Value	Number	1	0	0	1	0	0	0	0



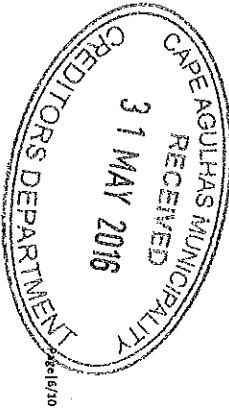
Ref	Objectives	Indicators	Target	Value	Unit	Period	Reporting	Period	Reporting	Period	Reporting	Period	Reporting	Period	Reporting	Period	Reporting
15	Financial Services	Finance and Administration	Municipal Financial Viability and Management	To facilitate the holistic development of people, expand the safety net for vulnerable groups and implement sustainable programmes to improve their livelihoods.	Number of formal residential properties connected to the municipal electrical infrastructure network (credit and prepaid electrical metering) [Excluding storm areas] and billed for the service as at 30 June 2017	All	6500	Number	5800								
16	Financial Services	Finance and Administration	Municipal Financial Viability and Management	To facilitate the holistic development of people, expand the safety net for vulnerable groups and implement sustainable programmes to improve their livelihoods.	Number of formal residential properties connected to the municipal waste water sanitation/sewerage network for sewerage service, irrespective of the number of water closets (toilets) and billed for the service as at 30 June 2017	All	5844	Number	5900								
17	Financial Services	Finance and Administration	Municipal Financial Viability and Management	To facilitate the holistic development of people, expand the safety net for vulnerable groups and implement sustainable programmes to improve their livelihoods.	Number of formal residential properties for which refuse is removed once per week and billed for the service as at 30 June 2017	All	9058	Number	9500								
18	Financial Services	Finance and Administration	Municipal Financial Viability and Management	To facilitate the holistic development of people, expand the safety net for vulnerable groups and implement sustainable programmes to improve their livelihoods.	Provide 5kL free basic water per month to all households during the 2016/17 financial year	All	8513	Number	8550								
19	Financial Services	Finance and Administration	Municipal Financial Viability and Management	To facilitate the holistic development of people, expand the safety net for vulnerable groups and implement sustainable programmes to improve their livelihoods.	Provide 50kWh free basic electricity per month per incident household in terms of the equitable share requirements during the 2016/17 financial year.	All	3341	Number	3260								
20	Financial Services	Finance and Administration	Municipal Financial Viability and Management	To facilitate the holistic development of people, expand the safety net for vulnerable groups and implement sustainable programmes to improve their livelihoods.	Provide free basic sanitation and refuse to incident households in terms of the equitable share requirements during the 2016/17 financial year	All	3341	Number	3260								
21	Financial Services	Finance and Administration	Municipal Financial Viability and Management	To implement sound financial management systems & procedures that will ensure the financial viability of Cape Agulhas Municipality	The percentage of the municipality's capital budget actually spent on capital projects by 30 June 2017 [(Actual amount spent on projects / Total amount budgeted for capital projects)X100]	All	95%	Signed-off Financial Statements	95%								
22	Financial Services	Finance and Administration	Municipal Financial Viability and Management	Prepare a budget and exercise effective asset management over the resources of the municipality	Financial liability measured in terms of the municipality's ability to meet its service debt obligations as at 30 June 2017 (Short Term Borrowing + Bank Overdraft + Short Term Lease + Long Term Borrowing + Long Term Lease) / Total Operating Revenue - Operating Conditional Grant]	All	70%	Signed-off Financial Statements	45%								
23	Financial Services	Finance and Administration	Municipal Financial Viability and Management	Prepare a budget and exercise effective asset management over the resources of the municipality	Financial viability measured in terms of the outstanding service debts as at 30 June 2017 (Total outstanding service debtors/ revenue received for services)	All	10%	Signed-off Financial Statements	10%								
24	Financial Services	Finance and Administration	Municipal Financial Viability and Management	Prepare a budget and exercise effective asset management over the resources of the municipality	Financial viability measured in terms of the available cash to cover fixed operating expenditure as at 30 June 2017 (Cash and Cash Equivalents, Unspent Conditional Grants, Overdraft) - Short term investment) / Monthly Fixed Operational Expenditure excluding (Depreciation, Amortisation and Provisions for Bad Debts, Impairment and Loss on Disposal of Assets)	All	15	Signed-off Financial Statements	1								



Line Item	Budgetary Item	Objectives [1]	Function [2]	Budgetary Item	Unit Project/Item		Objectives [3]		Function [4]		Budgetary Item		Objectives [5]		Function [6]	
					Code [R]	Description	Code [R]	Description	Code [R]	Description	Code [R]	Description	Code [R]	Description	Code [R]	Description
35	Infrastructure Services	Road Transport	Basic Service Delivery				95% of the approved project budget spent by 30 June 2017 to upgrade of roads in Bloedaspruit/Zwellistaan / Smidvlei / Bergsig (Actual expenditure divided by the total approved project budget) x 100]		% of approved project budget spent		New capital project for 2016/17		VS-Q0300 Summary of Monthly Capital Expenditure for a selected period report generated from SAMMAS		Carry Over	
36	Infrastructure Services	Road Transport	Basic Service Delivery				Development and regular maintenance of bulk infrastructure such as roads, storm water networks, potable water networks, waste water treatment plants, land and integrated human settlements		Update the Stormwater Master Plan and submit to Council by 30 June 2017	Storm Water Master Plan submitted to Council	All	Current plan	Minutes of Council meeting	Carry Over	Number	1
37	Infrastructure Services	Waste Management	Basic Service Delivery				Development and regular maintenance of bulk infrastructure such as roads, storm water networks, potable water networks, waste water treatment plants, land and integrated human settlements		95% of the refuse removal maintenance budget spent by 30 June 2017 (Actual expenditure divided by the total approved refuse removal maintenance budget) x 100]	% of refuse removal maintenance budget spent	All	93.65%	VS-Q0300 Summary of All Expenditure/Income Budgets and Balances for a selected period report generated from SAMMAS	Carry Over	Percentage	95
38	Infrastructure Services	Waste Management	Basic Service Delivery				Development and regular maintenance of bulk infrastructure such as roads, storm water networks, potable water networks, waste water treatment plants, land and integrated human settlements		95% of the approved refuse removal capital budget spent by 30 June 2017 (Actual expenditure divided by the total approved refuse removal capital budget) x 100)	% of refuse removal capital budget spent	All	74.41%	VS-Q0300 Summary of Monthly Capital Expenditure for a selected period report generated from SAMMAS	Carry Over	Percentage	95
39	Infrastructure Services	Waste Management	Basic Service Delivery				Development and regular maintenance of bulk infrastructure such as roads, storm water networks, potable water networks, waste water treatment plants, land and integrated human settlements		95% of the approved project budget spent by 30 June 2017 to rehabilitate the Bredasdorp Landfill site (Actual expenditure divided by the total approved budget) x 100)	% of approved project budget spent	All	95.00%	VS-Q0300 Summary of All Expenditure/Income Budgets and Balances for a selected period report generated from SAMMAS	Carry Over	Percentage	95
40	Infrastructure Services	Water Management	Basic Service Delivery				Development and regular maintenance of bulk infrastructure such as roads, storm water networks, potable water networks, waste water treatment plants, land and integrated human settlements		95% of the approved water maintenance budget spent by 30 June 2017 (Actual expenditure divided by the total approved water maintenance budget) x 100)	% of water maintenance budget spent	All	95.60%	VS-Q0300 Summary of All Expenditure/Income Budgets and Balances for a selected period report generated from SAMMAS	Carry Over	Percentage	95
41	Infrastructure Services	Water Management	Basic Service Delivery				Development and regular maintenance of bulk infrastructure such as roads, storm water networks, potable water networks, waste water treatment plants, land and integrated human settlements		95% of the approved water capital budget spent by 30 June 2017 (Actual expenditure divided by the total approved water capital budget) x 100)	% of water capital budget spent	All	95%	VS-Q0300 Summary of Monthly Capital Expenditure for a selected period report generated from SAMMAS	Carry Over	Percentage	95
42	Infrastructure Services	Water Management	Basic Service Delivery				Provision of quality basic services such as water, electricity, refuse removal and sanitation		Limit unaccounted for water to less than 22% by 30 June 2017 ((Number of Rollouts Water Purchases or Purified - Number of Rollouts Water Sold (Ind Free basic water) / Number of Kiloliters Water Purchased or Purified) x 100)	% unaccounted water	All	23%	Water Balance Excel databases	Reverse Last Value	Percentage	22



Item	Service	Type	Objectives	Performance Indicators	Target	Actual	Budget	Last Value	Percentage	Performance				
										Number	Carry Over			
43	Infrastructure Services	Water Management	Basic Service Delivery	Provision of quality basic services such as water, electricity, refuse removal and sanitation	95% average water quality level obtained as per SANZ 241 on micro parameters for all water supply areas	All	98.18%	BDS Monthly Supply System Drinking Water Quality Performance Report	92	95	95	95		
44	Infrastructure Services	Water Management	Basic Service Delivery	Development and regular maintenance of bulk infrastructure such as roads, storm water networks, potable water networks, waste water treatment plants, land and integrated human settlements	Develop a water source for Nupi by 30 June 2017	Project completed	1	New capital project for 2016/17	Completion certificate	Carry Over	1	0		
45	Infrastructure Services	Water Management	Basic Service Delivery	Development and regular maintenance of bulk infrastructure such as roads, storm water networks, potable water networks, waste water treatment plants, land and integrated human settlements	Update the Water Services Development Plan and submit to Council by 31 May 2017	Updated Water Services Development Plan submitted to Council	All	Current plan	Minutes of Council meeting	Carry Over	0	0		
46	Infrastructure Services	Waste Water Management	Basic Service Delivery	Development and regular maintenance of bulk infrastructure such as roads, storm water networks, potable water networks, waste water treatment plants, land and integrated human settlements	95% of the approved waste water maintenance budget spent by 30 June 2017 (Actual expenditure divided by the total approved waste water maintenance budget) x 100	% of waste water maintenance budget spent	All	98.70%	V5-C003C: Summary of All Expenditure/Income Budgets and Balances for a selected period report generated from SAMRAS	95	15	40	70	95
47	Infrastructure Services	Waste Water Management	Basic Service Delivery	Provision of quality basic services such as water, electricity, refuse removal and sanitation	60% waste water discharge quality obtained for infrastructure such as roads, storm water networks, potable water networks, waste water treatment plants, land and integrated human settlements	% quality of waste water discharge obtained	All	58.33%	Certificate of Analysis as per Lab result	Last Value	Percentage	60	60	60
48	Infrastructure Services	Waste Water Management	Basic Service Delivery	Development and regular maintenance of bulk infrastructure such as roads, storm water networks, potable water networks, waste water treatment plants, land and integrated human settlements	Completion of the planning processes for the rehabilitation of the Brackenop Waste Water Treatment Works by 31 May 2017	Project completed	34/5	New capital project for 2016/17	Internal completion certificate	Carry Over	0	0	0	1
49	Infrastructure Services	Community and Social Services	Basic Service Delivery	Development and regular maintenance of bulk infrastructure such as roads, storm water networks, potable water networks, waste water treatment plants, land and integrated human settlements	Complete the upgrade of the Thuseong Centre by 30 June 2017	Project completed	2	New capital project for 2016/17	Completion certificate	Carry Over	1	0	0	1
50	Infrastructure Services	Electricity	Basic Service Delivery	Development and regular maintenance of bulk infrastructure such as roads, storm water networks, potable water networks, waste water treatment plants, land and integrated human settlements	95% of the INEP funds received spent by 30 June 2017 for the electrification of 600 MDV houses (Actual expenditure divided by the total received INEP allocation x 100)	% of the INEP funds received spent	2	New capital project for 2016/17	V5-Q030 Summary of Monthly Capital Expenditure for a selected period report generated from SAMRAS	95	0	30	70	95

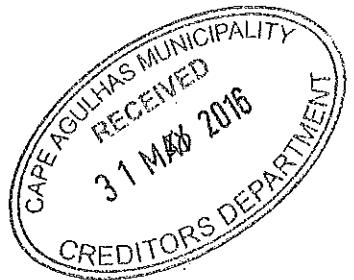


Budgetary Item	Objectives	Indicator	Target	Actual	Variance	Status	2016/17		2017/18		2018/19	
							Actual	Variance	Actual	Variance	Actual	Variance
51 Municipal Manager	Planning and development	Local Economic Development	To facilitate economic development by creating a conducive environment for business development and unlock opportunities to increase participation amongst all sectors of society in the mainstream economy to ultimately create decent job opportunities	Create temporary job opportunities (excl EPWP grant funds) by 30 June 2017	EPWP	Number of opportunities created	All	New key performance indicator for the 2016/17 financial year	Temporary employment contracts and timesheets	Accumulative	Number	
52 Municipal Manager	Executive and Council	Basic Service Delivery	To facilitate economic development by creating a conducive environment for business development and unlock opportunities to increase participation amongst all sectors of society in the mainstream economy to ultimately create decent job opportunities	Construct an informal trading area in Bleekdorp by 30 June 2017	In Bleekdorp	Informal trading area constructed	All	New capital project for 2015/17	Completion certificate and Final payment documents	Carry Over	Number	
53 Municipal Manager	Executive and Council	Municipal Transformation and Institutional Development	To provide an administration that ensures public participation in a transparent and accountable way as well as to promote intergovernmental relations	Draft and final five year IDP for 2017/18 - 2021/22 submitted to Council by 30 March 2017 and approved by 30 May 2017	2017/18 - 2021/22 submitted to Council	Draft and final five year IDP for 2017/18 - 2021/22 submitted to Council	All	1	Minutes of Council Meetings	Carry Over	Number	
54 Municipal Manager	Executive and Council	Municipal Transformation and Institutional Development	To provide an administration that ensures public participation in a transparent and accountable way as well as to promote intergovernmental relations	Develop a training and orientation plan for new councillors by 30 September 2016	New councillors by 30 September 2016	Training and orientation plan for new councillors developed and approved	All	New Itp for 2016/17	Minutes of Council Meeting approving Training and orientation plan	Carry Over	Number	
55 Municipal Manager	Executive and Council	Good Governance and Public Participation	Promote service excellence and a corruption free environment	Implement the RBAP for 2016/17 by 30 June 2017 (% of audits and tasks completed in terms of the RBAP)	(Number of audits and tasks completed for the period/ Number of audits and tasks identified in the RBAP) x100	% of audits and tasks completed in terms of the RBAP	All	80%	Audit plan progress reports submitted to Audit Committee and the Audit plan schedule of calculation	Carry Over	Number	
56 Director Corporate Services	Executive and Council	Local Economic Development	To facilitate economic development by creating a conducive environment for business development and unlock opportunities to increase participation amongst all sectors of society in the mainstream economy to ultimately create decent job opportunities	55% of the EPWP training budget spent on accredited training	(Number of workers by 30 June 2017 (Total actual expenditure)/Total EPWP training budget)x100)	% of EPWP Training budget spent on accredited training	All	New Itp for 2016/17	Expenditure report from SAMBAS	Carry Over	Percentage	



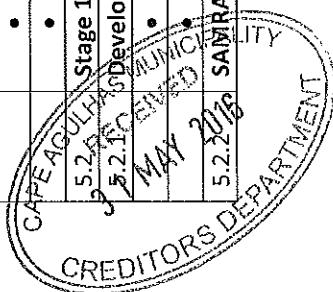
Appendix “C”

mSCOA Implementation Plan

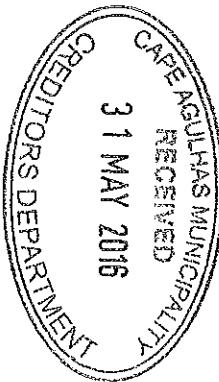


Project Plan for SAMRAS development and roll-out of programmes

Task No.	Description	Comments	Duration / Start	End	Resource
1	Project Team				
	• Forming of project team		01/09/2014	30/09/2014	Cape Agulhas and Bytes
	• Communicated details of the mun. project manager		01/09/2014	30/09/2014	Hannes van Blijon
2	Infrastructure				
	• Web Portal BENODIG SAMRAS PLUS		01/10/2014	22/10/2014	Hannes van Blijon
	• Structural update recommendation to clients		01/10/2014	22/10/2014	Roland and Hannes
3	Test Environment to be ready				Hannes van Blijon
4	Communication				
	• Establish a reporting plan and training on CLMS	WIP			SAMRAS PLUS
5.1	Stage 1: Phase 1 – Budgeting Module				
5.1.1	Requirement				
	• Tick list to be returned to SAMRAS		Oct 2015	Oct 2015	Cape Agulhas
	• Excel Spreadsheets to be returned to SAMRAS		Oct 2015	Oct 2015	Cape Agulhas
5.1.2	Development Phase 1				
	• Development SCOA file import		Oct 2015	Oct 2015	Bytes
	• Develop SCOA register		Oct 2015	Oct 2015	Bytes
	• Update parameter files		Oct 2015	Oct 2015	Bytes
	• Develop Budget modules		Oct 2015	Oct 2015	Bytes
	• Testing by SAMRAS	WIP	Oct 2015	Oct 2015	Bytes
5.1.3	SAMRAS roll-out of programmes Phase 1				
	• Deployment and testing of program	10d	Nov 2015	Nov 2015	Bytes
	• Training	5d	Nov 2015	Nov 2015	Cape Agulhas & Bytes
	• User Acceptance Testing		Nov 2015	Nov 2015	Cape Agulhas & Bytes
	• Move to production		Nov 2015	Nov 2015	Bytes
	• Start Transacting and handholding – Go-live Phase 1		Nov 2015	Nov 2015	Cape Agulhas & Bytes
	• Transfer budget to actual		Nov 2015	Nov 2015	Cape Agulhas & Bytes
5.2.1	Stage 1: Phase 2 – Transactional Posting Levels				
5.2.1.1	Development Phase 2				
	• Development of all posting levels	WIP	Nov 2015	Nov 2015	Bytes
	• Testing by SAMRAS	WIP	Nov 2015	Nov 2015	Bytes
5.2.2	SAMRAS key roll-out of programmes Phase 2				

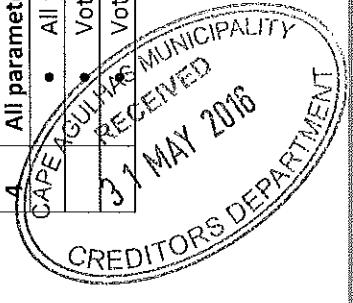


	<ul style="list-style-type: none"> Deployment and testing of programmes Training (initial training to prep for UAT) User Acceptance Testing Move to production 	Nov 2015	Nov 2015	Bytes
	<ul style="list-style-type: none"> Start Transacting and handholding (from 1st July 2016 – live) – Go-live 1 July 2017 	Nov 2015	Nov 2015	Cape Agulhas & Bytes
	<ul style="list-style-type: none"> Start Transacting and handholding (from 1st July 2016 – live) – Go-live 1 July 2017 	Nov 2015	Nov 2015	Cape Agulhas & Bytes
5.3	Stage 1: Phase 3 - Reporting Modules			
5.3.1	Development Phase 3			
	<ul style="list-style-type: none"> Development of web portal Development of all reporting modules Testing by SAMRAS 	AS ONS KLAAR IS		Bytes
	<ul style="list-style-type: none"> Testing by SAMRAS 			Bytes
5.3.2	SAMRAS key roll-out of programmes Phase 3			
	<ul style="list-style-type: none"> Portal Deployment and testing of programmes Training User Acceptance Testing Move to production Start Transacting and handholding (from 1st July 2015 – live) – Go-live 	AS PORTAL HET	June 2016	Bytes
	<ul style="list-style-type: none"> Portal Deployment and testing of programmes Training User Acceptance Testing Move to production Start Transacting and handholding (from 1st July 2015 – live) – Go-live 	June 2016	June 2016	Bytes
	<ul style="list-style-type: none"> Portal Deployment and testing of programmes Training User Acceptance Testing Move to production Start Transacting and handholding (from 1st July 2015 – live) – Go-live 	June 2016	June 2016	Cape Agulhas & Bytes
	<ul style="list-style-type: none"> Portal Deployment and testing of programmes Training User Acceptance Testing Move to production Start Transacting and handholding (from 1st July 2015 – live) – Go-live 	June 2016	June 2016	Cape Agulhas & Bytes
5.4	NB: Continuous development until NT finalize spec			
5.4	SAMRAS for SCOA Go-Live Phase 4		July 2016	July 2016



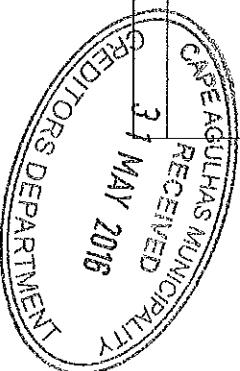
Tasks in preparation of going live within a SCOA Infrastructure

1	Alignment of Data on Payroll	Consultant assessment 2day
	GFS Costing Centres	March 2016
	Assistance with changes	
	Line items aligned to SCOA	
	Earning and deduction codes with formulae aligned to SCOA	
	Sign-off : Verifying	
2	Cleanup of data on Billing - Investigation of SCOA requirements for line items	Consultant assessment 2-3days
	• Aligning tariffs to requirements	March 2016
	Revenue foregone	
	Costing	
	Other (not yet identified)	
	Sign-off : Verifying	
	• Aligning debtor types to requirements	
	Categories	
	Sign-off : Verifying	March 2016
	• Billing Services	
	Bill services / tariffs according to SCOA classification	
	Costing	
	Sign-off : Verifying	
	• Billing Parameters	
	Verifying	
	Sign-off: Verifying	
3	Other Updates	
	• Assets	
	Costing	
	Classification	
	Sign-off: Verifying	
	• Fleet	
	Costing	
	Sign-off : Verifying	
4	All parameters & votes/accounts final verification	
	CAPEAGULANDS	June 2016
	• All parameters & votes/accounts expenditure	
	• Vote / accounts for payroll to be changed	
	31 MAY 2016	
	Votes/accounts for billing and tariffs	



Some questions / notes regarding the local municipality to be considered

Do you bill Assessment rates ?	
Do you calculate Rates (or any other services) annually - but raise a monthly instalment	You have to either bill monthly or yearly. No provision for instalment levies on SCoa.
Have you inspected the list of required line-items for SCoA revenue costing ?	
Have you captured a new range of E/I line-items on a provisional SCoA Account system ?	
Have you noticed that SCoA requires separate controls for each category of debtor for whom Rates are levied ?	You will have to create Services and Sub-Services for each category.
You will have to create ML account numbers.	
SAMRAS allocates debtors controls dependant on the main SERVICE ID and, currently, assessment rates is normally only allocated ONE ID . This could be optionally stretched to the level of the SUB-SERVICE - but it is totally impractical to extend it to the level of the TARIFF CODE (or any other lower-order component). Therefore, it is going to be necessary to convert ALL current tariffs to individual SERVID and SUBSID combinations. There is no short-cut - users will have to re-allocate tariffs according to the standards of SCoA - and SAMRAS will have to provide a standard program for converting current SERVID and SUBSID codes on B03, B38 and B39. The conversion can all be done via S.S. - although it may be necessary to capture the new tariffs by hand.	
Do you : have a separate tariff code for each category of consumer e.g. business, domestic, commercial...	
OR	
Have ONE tariff for all consumers	
Are your current tariff codes relatively easily mappable to the SCoA line-items ?	
If 'NO',	
are you capable of changing your tariff codes and formulae to bring them into line with the SCoA break-down's ?	
Have you already captured alternative tariff codes and formulae on the billing parameters?	
Are you costing any revenue forgone correctly ?	
Scoa requires different income forgone than the norm.	
You will have to create E/I account numbers.	
Do the new tariff codes relate directly to a provisional SCoA ledger IN YOUR LIVE SYSTEM?	
Have you changed the tariff codes on the individual service records (B03) ?	
If 'NO':-	
Are you capable of changing these codes individually on your own ?	
OR	
You can populate a spreadsheet with the alternative codes (or exceptions) if SAMRAS is able to provide you with a PC extract of the current property, account and current tariff details i.e. you require an import/replacement procedure	
OR	
It is an absolutely hopeless task	
Set up initial E/I structure for phasing in of SCoA:	



Have you read the document 'Guide-lines for renumbering the EI for SCoA (dated March 2014) which was distributed at the last workshop ?
Are you sufficiently knowledgeable and the instructions adequately clear that you will be able to apply the same rules to setting up a new E/I ledger for the 2015/16 financial year WITHOUT GREAT DIFFICULTY ?
As you will have already set up costcodes for the years 2014/15, 2015/16 and 2016/17 in the existing format, you will have to purge the E/I costcodes (ONLY) for the years 2015/16, 2016/17.... from your live system BEFORE you can capture a replacement new range of codes
Do you know where to find this option in the Budgeting module ?
BE AWARE !! ANY renumbering exercise will have implications:- (a) New Description parameter files will have to be captured, (b) Links will have to be redefined to the GFS codes, Directorates etc, (c) Some budget maintenance programs will not be able to be used as 'matching' can not be done to previous periods, (d) Costing interface parameters will have to be redefined for the years 2015/16 onwards....
Have you arranged with SAMRAS support for any hand-holding/help in purging and setting up the ledger ?



Appendix “D”

Service Level Standards





CAPE AGHULAS MUNICIPALITY

CUSTOMER SERVICE CHARTER



FOR
MUNICIPAL ENGINEERING INFRASTRUCTURE SERVICES



CONSUMER SERVICE CHARTER

CONTENTS

1. PURPOSE	3
2. THE CONSUMER'S OBLIGATIONS	4
3. THE MUNICIPALITY'S OBLIGATIONS	4
4. MUNICIPAL CONTACT DETAILS.....	6
CONSUMER SERVICE CHARTER	7
REVENUE ADMINISTRATION	7
CONSUMER SERVICE : WATER SERVICES	8
WATER METER ADMINISTRATION	9
CREDIT CONTROL : WATER SERVICES.....	9
WATER SERVICES - OPERATIONS.....	10
ELECTRO-TECHNICAL SERVICES.....	11
ROADS & STORM WATER SERVICES	13
SOLID WASTE SERVICES.....	14





1. PURPOSE

The purpose of this document is to set out the Customer Services Charter and standards of Cape Agulhas Municipality. The plan is to firstly improve municipal efficiency and performance by providing reliable, responsive, competent, accessible, courteous, confidential and secure services to the ratepayers of Cape Agulhas Municipality.

Cape Agulhas Municipality is responsible for the following civil and electrical engineering infrastructure services, with reference to the:

- Construction and maintenance of roads, storm water and transport;
- Distribution of water services;
- Bulk purchasing, distribution and maintenance of electricity;
- Provision and maintenance of street lights and traffic lights;
- Refuse removal, solid waste disposal, landfill sites and street cleaning;
- Collection and management of sanitation services within the municipality;

This document provides:

- an explanation of the services offered for drinking water as well as wastewater collection and treatment; road and storm water maintenance; electro-technical services and solid waste management services;
- information on a range of customer service processes including connections, metering, billing managing maintenance work, complaints and dispute resolution;
- a list of indicators and targets to express the level of service the municipality aims to deliver to its customers. This includes water supply interruptions, wastewater overflows and odours, response times and repair completion times;

This document further sets out the shared rights and responsibilities and informs the customers of the service that they can expect to receive from Cape Agulhas Municipality, as well as their obligations in relation to the use of the services. The document is available to all customers and it applies to all who do not have a specific or individual contract with the municipality for provision of services.

The document was also compiled in accordance with the *Water Service Act (Act no. 108 of 1997)*, the *National Water Act (Act no. 36 of 1998)* that recognises that the ultimate aim of water resource management is the sustainable use of water to the benefit of all users as well as *world class standards and SANS 241*.





2. THE CONSUMER'S OBLIGATIONS

What's the definition of a 'consumer'?

Any end-user who receives services from an institution, including a person living in an informal settlement, industrial users etc.

Consumers are expected to:

- a) Pay for the services rendered by the municipality;
- b) Use resources (water and electricity) sparingly and report water leakages, illegal connections and damage to infrastructure to the municipality;
- c) Inform the municipality of any defects in roads, pipe breakages, blockages, bad taste and colour in water, damaged street lights and traffic lights, missing and broken manhole, meter covers and traffic signs;
- d) Repair all internal leaks on their private properties;
- e) Adhere to municipal bylaws that has been set to improve service delivery;
- f) Make use of qualified artisans to do repairs and installations on private property;
- g) The owner of properties is ultimately responsible for ensuring compliance with by-laws in respect of all or any matters relating to any installation, and if he or she is not the consumer who actually uses the services, the owner is jointly and liable with such consumer in respect of all matters relating to the use of any services on his or her property, including any financial obligation.
- h) Do not dispose of unwanted materials into water courses and sewer networks this will contaminate water and may lead to deceases;
- i) Do not connect storm water to the sewer networks of the municipality;
- j) The municipality may from time to time need access to your property, and your cooperation is requested in this regard;
- k) Do not tamper or make illegal connections from meters – this is an offense and you can be criminal charged.

3. THE MUNICIPALITY'S OBLIGATIONS

Cape Agulhas Municipality shall:

- a) Supply water that meet National Water Quality Standards (SANS 241) and any other contractual agreement with our customers.
- b) Supply water 24 hours daily.
- c) At all times maintain pressure between the minimum and maximum supply pressure per customer connection under normal operating conditions based on existing and projected annual average daily demand.
- d) Bill consumers on a monthly basis for services.
- e) Communicate water quality and service interruption challenges to the consumers through various media channels (radio, newspapers and notice boards etc.)
- f) Minimise the impact on the environment by ensuring the wastewater system is efficiently operated;





- g) To deal with any sewerage spills in accordance with our hazardous standard operating procedure.
- h) Establish a fair and cost effective tariff so that all consumers have minimum service to water and sanitation.
- i) At all times be accessible to members of the public;
- j) Strive to be professional in approach when dealing with members of the public;
- k) Serve and execute their duties with due diligence and honesty;
- l) At all times be friendly, polite and professional when answering telephone calls.
- m) Treat all members of the public equally, without distinction of race, religion, gender or social orientation.
- n) Observe official working hours in order not to prejudice or inconvenience members of the public.
- o) Upon enquiry by a member of public, furnish information regarding the status of projects executed by the Municipality.





4. MUNICIPAL CONTACT DETAILS

General enquiries can be made by contacting Cape Agulhas Municipality's offices on the details stated below.

General enquiries can also be sent by email to:

Accounts Queries

Email: info@capeagulhas.gov.za/

Technical Infrastructure Queries

Email: cilnad@capeagulhas.gov.za/

Accounts Queries:

Finance Department: Account Queries:

- Telephone Enquiries: (028) 425 5500
- Fax Number: (028) 425 1019

Technical Infrastructure Queries

Directorate: Technical Services

- Telephone Enquiries: (028) 425 5500





CONSUMER SERVICE CHARTER

COMMUNICATION		
SERVICE	RESPONSE STANDARD	
	Residential	Commercial/Industrial
Answer your telephone call	90% within 4 rings	90% within 5 rings
Return your call	1 day	1 day
Acknowledge all correspondence telephone calls/faxes/emails and other communication.	Within 24 hours	Within 24 hours
Reply to all correspondence received	7-10 days	7-10 days
Reply to all correspondence in writing if a detailed reply is required that may take additional time to research	7 - 10 days	7 - 10 days
Notify you as soon as practical if there is a delay in our service commitment	Within 7 day after commitment date (Within 1 day)	Within 7 day after commitment date
Provide afterhours service for Emergency	100%	100%
Leave a NOTICE with contact details if we call at your residence and you are not home	100%	100%
Endeavour to refer you to an appropriate service provider if Council cannot provide the service you require	1 hour	2 hour

REVENUE ADMINISTRATION

SERVICE	RESPONSE STANDARD	
	Residential	Commercial/Industrial
Adjustment of misallocated receipt	1 hour	1 hour
Adjustment of duplicated payment	1 hour	1 hour
Capturing of manual receipt	1 day	1 days
Queuing time at pay points	10 minutes	10 minutes
Receipt of cheques received through the Post Office	1 day	1 days
Government cheques	N/A	N/A
Corporate cheques	1 day	





CONSUMER SERVICE: WATER SERVICES		
SERVICE	RESPONSE STANDARD	
	Residential	Commercial/Industrial
Capture of new application forms into system	10 minutes	10 minutes
Capture of allocation of service into system	10 minutes	10 minutes
Capture of terminated accounts into system	10 minutes	10 minutes
Customer details amendment	5 minutes	5 minutes
Revenue refunds	30 days	30 days
Debit / Credit adjustments	30 days	30 days
Sewer connection investigation	2 day	2 days
Request for final bill estimate	2 days	5 days
Communication of unplanned service interruptions	Not possible as burst pipes are unplanned - no notice. Communication through electronic SMS, Facebook, WhatsApp and loud hailing	Not possible as burst pipes are unplanned - no notice. Communication through electronic SMS, Facebook, WhatsApp and loud hailing
Communication of planned service interruptions	At least 48 hrs.	At least 48 hrs.
Water connection after payment	Within 10 days	Within 10 days
Water connection after payment but client is not ready for connection	Within 2 days upon request to proceed	2 days upon request to proceed

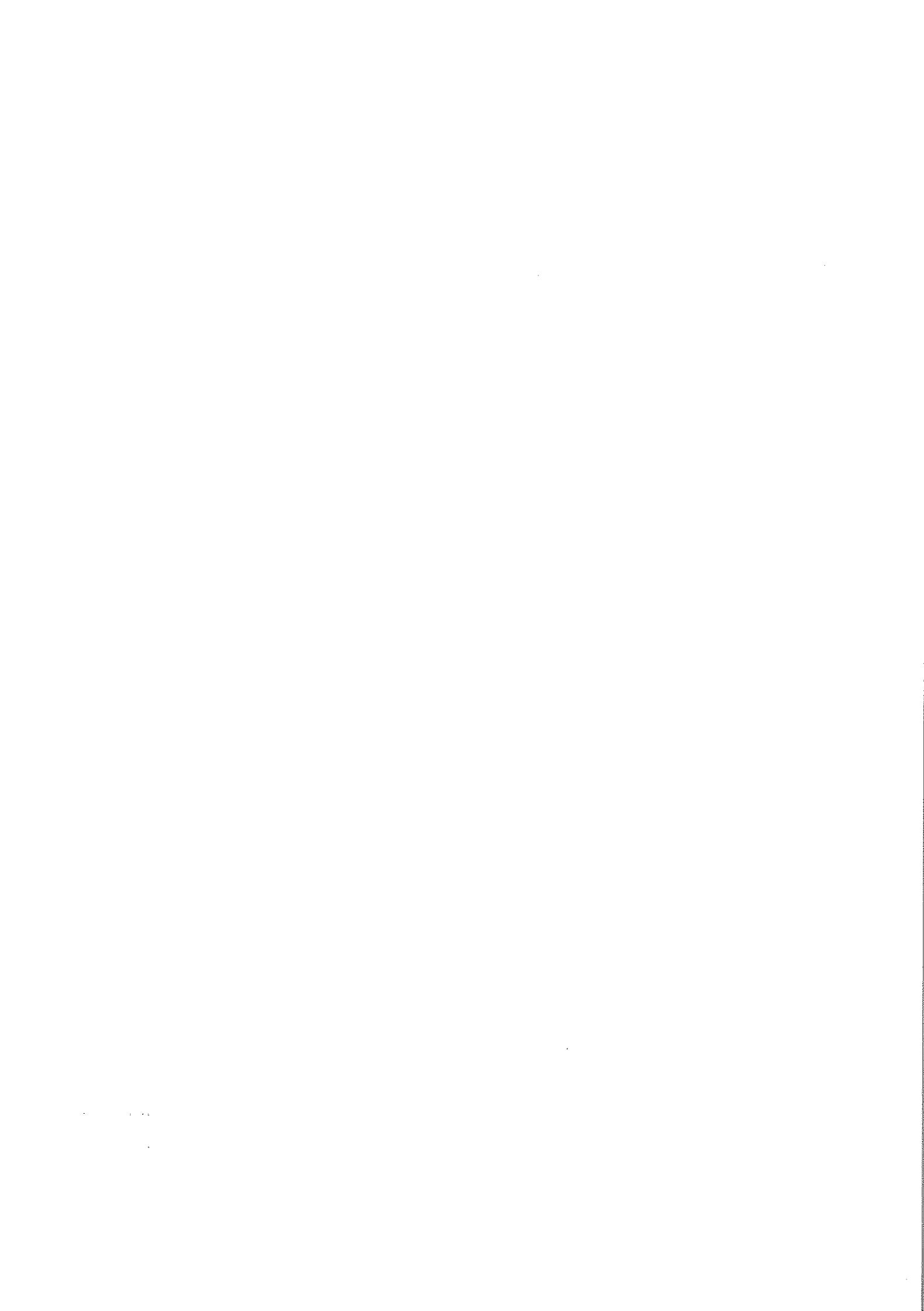




WATER METER ADMINISTRATION		
SERVICE	RESPONSE STANDARD	
	Residential	Commercial/industrial
Voluntary Disconnection	As per customer requested date Min 48Hrs notice	As per customer requested date
Reconnection	As per customer requested date Min 48 hrs. notice	As per customer requested date
Customer queries on meter reading	3 days	5 days
Application forms process time	2 days	2 days
Meter reading cycle	30 days	30 days
Bulk meter processing	Same day	Same day
Damaged meter processing	1 day	1 day
No meter processing	1 day	1 day
Buried meter processing	1 day	1 day

CREDIT CONTROL- WATER SERVICES		
SERVICE	RESPONSE STANDARD	
	Residential	Commercial/industrial
Reconnection after disconnection for non-payment	24 hrs.	48 hrs.
Disconnection	24 hrs.	24 hrs.





SERVICE	WATER SERVICES - OPERATIONS			
	RESPONSE STANDARD			
	Residential	Commercial/Industrial	Working Hrs.	After hours
Respond to leaks, overflows on pipes	First level response in 1 hr.	2 hrs.	First level response in 1hr	2 hrs.
Respond to leak repair fittings (water meter, valves)	Within 24 hrs.	24 hrs.	Within 24 hrs.	24 hrs.
Respond to Burst causing extensive flooding	1 hour	1 hr.	1 hour	1 hr.
Respond to Burst causing seepage into road or verge	1 hour	2 hrs.	1 hour	2 hrs.
Respond to Water meter device repair	Within 24 hrs.	24 hrs.	Within 12 hrs.	24 hrs.
Low pressure complaint	3 days	3 days	3 days	3 days
Respond to No water complaint	2 hrs.	2 hrs.	2 hrs.	2 hrs.
Respond to Dirty water complaint	2 hrs.	2 hrs.	2 hours	2hrs
Respond to Quality of water complaint	2 hrs.	2 hrs.	2 hours	2 hrs.
Respond to sewage overflows	1 hr.	1 hr.	1 hour	1hour
Missing manhole covers	24 hrs.	24 hrs.	24 hrs.	24 hrs.
Plumbing Inspections	Within 48 hrs.	48 hrs.	Within 48 hrs.	48 hrs.
Drainage / Storm water inspection	1 day	1 day	1 day	1 day
Respond to drainage emergencies	3hrs.	3 hrs.	3 hrs.	3 hrs.
Missing meter covers	1 day	1 day	1 day	1 day
Respond to seepage/drainage problems	1 day	1 day	1 day	1 day
Respond to Reports on odors from wastewater treatment plants	4 hours	4 hrs.	4 hours	4 hrs.
Vandalized standpipes	1 hr.	1 hr.	1 hr.	1 hr.
Treatment of odors from our wastewater treatment plant	2 days	2 days	2 days	2 days





ELECTRO-TECHNICAL SERVICES		
SERVICE	RESIDENTIAL	COMMERCIAL
Repair unforeseen power outages (electrical faults, malfunctioning equipment, etc.)	30% of cases within 2 hours 60% of cases within 3,5 hours 90% of cases within 8 hours 100% of cases within 24 hours	30% of cases within 2 hours 60% of cases within 3,5 hours 90% of cases within 8 hours 100% of cases within 24 hours
Scheduled power outages (for upgrading, maintenance)	Maximum of three (3) planned and six (6) forced outages per year, limited to a total of twelve (12) hours per outage. The municipality endeavours to give at least 14 days' notice of scheduled power outages by means of notice boards, advertisements, SMS, twitter, and the municipality's website.	Maximum of three (3) planned and six (6) forced outages per year, limited to a total of twelve (12) hours per outage. The municipality endeavours to give at least 14 days' notice of scheduled power outages by means of notice boards, advertisements, SMS, twitter, and the municipality's website.
Electrical new connections, reconnections, upgrades and changes	<ul style="list-style-type: none"> Standard reconnections – two (2) days. Provision of standard connections – within fourteen (14) days after payment and if the building is ready and the necessary documentation is completed (e.g. Electrical commencement Form, COC has been submitted). Provision of non-standard connections : <ul style="list-style-type: none"> Quotation basis of twenty-one (21) days, negotiable subject to delivery times of equipment from suppliers to municipality 	<ul style="list-style-type: none"> Standard reconnections – two (2) days. Provision of standard connections – within fourteen (14) days after payment and if the building is ready and the necessary documentation is completed (e.g. Electrical commencement Form, COC has been submitted). Provision of non-standard connections : <ul style="list-style-type: none"> Quotation basis of twenty-one (21) days, negotiable subject to delivery times of equipment from suppliers to municipality





Reports of faulty street lighting, area, building and sports field lighting	<ul style="list-style-type: none"> • 95% of cases within seven (7) days. • 100% of cases within ten (10) days. • Faulty street lighting will only be attended to after hours if the area affected is relatively large. 	<ul style="list-style-type: none"> • 95% of cases within seven (7) days. • 100% of cases within ten (10) days. <p>Faulty street lighting will only be attended to after hours if the area affected is relatively large.</p>
Repair of high masts	Repair within 10 days weather and budget permitting	Repair within 10 days weather and budget permitting
Repair of traffic lights	Not applicable	Not applicable





ROADS & STORM WATER SERVICES		
SERVICE	RESIDENTIAL	COMMERCIAL
Repair of potholes in streets	3-10 days	
Grading of gravel streets		120 days
Construction of storm water lines	60 days	60 days
Construction of new catch pits	10 days	10 days
Maintenance of storm water lines	180 days	180 days
Maintenance of catch pits	180 days	180 days
Construction of headwalls (per 10m ³ volume concrete / brickwork)	180 days	180 days
Construction of new channels (per 100m length)	30 days	30 days
Open channel maintenance (per 100m length)	60 days	60 days
Re-gravel of walkways (per 200m length)	10 days	10 days
Construction of bitumen roads (per 50m length)	60 days	60 days
Maintenance of gravel shoulders (per 200m length)	10 days	10 days
Installation of new kerbing (per 10m length)	1 day	1 day
Maintenance of paving/kerbing (per 10m length)	1 day	1 day
Construction of new bus stops (per 60m ² section)	180 days	180 days
Laying of erosion blocks (per 10m ² section)	10 days	10 days
Construction of gravel roads (per 500m length)	120 days	120 days





SOLID WASTE SERVICES		
SERVICE	RESIDENTIAL	COMMERCIAL
Refuse collection : Containerised	1 Collection per week	Twice a week
Refuse collection: Garden/Steel skips	Weekly	As per request
Refuse collection: Street bins	Daily	
Removal of refuse dumped illegally	As per request	



